

Elevate Medicare Advantage utilizes a formulary, also known as a “Drug List.” The drugs on this list are selected by the plan with the help of a team of doctors and pharmacists. The list meets Medicare’s requirements and has been approved by Medicare.

Under certain circumstances, the plan can offer a temporary supply of a drug to you when your drug is not on the Drug List or when it is restricted in some way. Doing this gives you time to talk with your provider about the change in coverage and figure out what to do.

To be eligible for a temporary supply, you must meet the two requirements below:

1. The change to your drug coverage must be one of the following types of changes:

- » The drug you have been taking is no longer on the plan’s Drug List; or
- » The drug you have been taking is now restricted in some way.

2. You must be in one of the situations described below:

- » ***For those members who are new or who were in the plan last year and aren’t in a long-term care (LTC) facility:***

We will cover a temporary supply of your drug during the first 90 days of your membership in the plan if you were new and during the first 90 days of the calendar year if you were in the plan last year. This temporary supply will be for a maximum of 31-day supply. If your prescription is written for fewer days, we will allow multiple fills to provide up to a maximum of a 31-day supply of medication. The prescription must be filled at a network pharmacy.

- » ***For those members who are new or who were in the plan last year and reside in a long-term care (LTC) facility:***

We will cover a temporary supply of your drug during the first 90 days of your membership in the plan if you are new and during the first 90 days of the calendar year if you were in the plan last year. The total supply will be for a maximum of 91-day supply. If your prescription is written for fewer days, we will allow multiple fills to provide up to a maximum of 91-days of medication. (Please note that the long-term care pharmacy may provide the drug in smaller amounts at a time to prevent waste.)

- » ***For those members who have been in the plan for more than 90 days and reside in a long-term care facility (LTC) and need a supply right away:***

We will cover one 31-day supply of a particular drug, or less if your prescription is written for fewer days. This is in addition to the above long-term care transition supply.



ELEVATE
MEDICARE ADVANTAGE
Denver Health Medical Plan Inc.™

MEDICARE PRESCRIPTION TRANSITION PROCESS

- » ***For those members who have been in the plan for more than 90 days and experience a level of care change, such as being admitted to a long-term care facility:***

We will cover one 31-day supply, or less if your prescription is written for fewer days of a non-formulary Part D drug.

- » ***For those members who have been in the plan for more than 90 days and experience a level of care change, such as being discharged from a long-term care facility:***

We will cover a temporary supply of your drug for a maximum of a 30-day supply, or less if your prescription is written for fewer days.

To ask for a temporary supply, call Health Plan Services at 1-877-956-2111. TTY users call 711. Our hours of operation are 8 a.m. - 8 p.m. seven days a week.

During the time when you are getting a temporary supply of a drug, you should talk with your provider to decide what to do when your temporary supply runs out. You can either switch to a different drug covered by the plan or ask the plan to make an exception for you and cover your current drug.

ATTENTION: If you speak Spanish, language assistance services are available to you at no cost. Please call our Health Plan Services at 303-602-2111 or toll free 1-877-956-2111. TTY should call 711. Our hours of operation are 8 a.m. to 8 p.m., seven days a week.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame a nuestros Servicios del Plan de Salud al 303-602-2111 o sin costo al 1-877-956-2111. Los usuarios de TTY deben llamar al 711. Nuestro horario de atención es de 8 a.m. a 8 p.m., los siete días de la semana.