

Changes to the
Elevate Medicare Choice (HMO D-SNP)
2025
Evidence of Coverage

April 28, 2025

This is important information on changes in your Elevate Medicare Choice (HMO D-SNP) coverage.

We previously sent you the Evidence of Coverage (EOC) electronically which provides information about your coverage as an enrollee in our plan. This notice is to let you know there were errors in your EOC. Below you will find information describing and correcting the errors. Please keep this information for your reference. The correct EOC can be found on our website at [DenverHealthMedicalPlan.org](https://denverhealthmedicalplan.org)

Changes to your EOC

Where you can find the error in your 2025 EOC	Original Information	Corrected Information	What does this mean for you?
On page 107, Section 11.1 “We send you a monthly summary called the <i>Part D Explanation of Benefits</i> (the Part D EOB)”	We keep track of how much you have paid. This is called your Out-of-Pocket Costs. This includes what you paid when you get a covered Part D drug, any payments for your drugs made by family or friends, and any payments made for your drugs by “Extra Help” from Medicare, employer or union health plans, TRICARE, Indian Health Service, AIDS drug assistance programs, charities, and most State Pharmaceutical Assistance Programs (SPAPs).	We keep track of how much you have paid. This is called your Out-of-Pocket Costs. This includes what you paid when you get a covered Part D drug, any payments for your drugs made by family or friends, and any payments made for your drugs by “Extra Help” from Medicare, employer or union health plans, Indian Health Service, AIDS drug assistance programs, charities, and most State Pharmaceutical Assistance Programs (SPAPs). Payments from TRICARE do not count towards your Out-of-Pocket Costs.	Payments from TRICARE <u>do not</u> count towards your Part D Out-of-Pocket Costs.

You are not required to take any action in response to this document, but we recommend you keep this information for future reference. If you have any questions, please call us at 1-877-956-2111, TTY 711 8 a.m. - 8 p.m. seven days a week.

Elevate Medicare Advantage is a Medicare-approved HMO plan. Enrollment in Elevate Medicare Advantage depends on contract renewal. The Plan also has a written agreement with the Colorado Medicaid Program to coordinate your Medicaid benefits.

ATTENTION: If you speak Spanish, language assistance services are available to you at no cost. Please call our Health Plan Services at 303-602-2111 or toll free 1-877-956-2111. TTY should call 711. Our hours of operation are 8 a.m. to 8 p.m., seven days a week.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame a nuestros Servicios del Plan de Salud al 303-602-2111 o sin costo al 1-877-956-2111. Los usuarios de TTY deben llamar al 711. Nuestro horario de atención es de 8 a.m. a 8 p.m., los siete días de la semana