



ELEVATE
MEDICARE ADVANTAGE

Denver Health Medical Plan Inc.™

Annual Notice of Changes (ANOC)

2026



DENVER HEALTH
MEDICAL PLAN INC.™

October 2025

H5608_ANOCTownHall26_M

Agenda

- 2025 to 2026 Changes
- 2026 Plan Design, Benefits and Provider Network
- Member Programs
- Helpful Resources

2025 to 2026 changes at a glance

DHMP Plan Overview

- Elevate Medicare Choice (HMO D-SNP)
 - Must have full Medicaid or Qualified Medicare Beneficiary Status
- Elevate Medicare Select (HMO)

Elevate Medicare Choice (HMO D-SNP)

Benefit	2025	2026
MOOP	\$9,250	\$9,250
Deductible	\$0	\$0
Emergency Care	\$0	\$0
Urgent Care	\$0	\$0
Non-Emergent Medical Transportation	\$0 Unlimited	\$0 24 one-way rides
OTC	\$260/quarter	\$35/quarter
Healthy Food	\$310/quarter	\$75/month*
HRA Reward	\$25 for healthy food	Not covered
Frames/lenses & contacts	\$245/year	\$300/year
Dental	\$5,000 annual maximum	\$2,000 annual maximum, some major services removed
Fitness	\$0	Not covered
Blood Pressure Monitor	\$0 one-cuff per lifetime (up to \$135)	Not covered
Smartphone with Unlimited Data Plan	Not covered	Covered*
Part D Drug Costs	\$0 copay	Dependent on level of "Extra Help" You pay either \$0, \$1.60, or \$5.10 for generics or \$0, \$4.90, or \$12.65 for all other drugs.

Elevate Medicare Select (HMO)

Benefit	2025	2026
Part B Premium	\$185	TBD
MOOP	\$6,750	\$6,750
Deductible	\$0	\$0
Emergency Care	\$110, waived if admitted to hospital within 3 days	\$130, waived if admitted to hospital within 3 days
Inpatient Hospital Medical/Psych	\$816 per day for days 91-150	\$838 per day for days 91-150
Urgent Care	\$40	\$40
Specialist	\$15/\$35	\$10
Non-Emergent Medical Transportation	\$0 Unlimited	\$0 24 one-way rides
OTC	\$130/quarter	\$40/quarter
Healthy Food	\$75/quarter* SSBCI only	Not covered
Frames/lenses & contacts	\$220/year	\$220/year
Dental	\$2,000 annual maximum	\$2,000 annual maximum \$25 deductible 40% coinsurance for comprehensive services (does not apply for diagnostic/preventive)
Fitness	\$0	Not covered
Blood Pressure Monitor	\$0 one-cuff per lifetime (up to \$135)	Not covered

2026 Plan design, benefits and provider network

ID Cards

There are no changes to your ID card, so we will not send a new Medicare ID for 2026.

ELEVATE MEDICARE ADVANTAGE

Card Issued:
Member Name:
Member ID #:
Group Plan:
Group #:

MedImpact
RxBIN: 015574
RxPCN: ASPROD1
RxGrp: DHM01
Rx ID #:



MedicareRx
Prescription Drug Coverage
CMS-H5608-000

In case of emergency call 911 or go to the nearest emergency room. ER/UC is covered anywhere in the U.S. This card does not prove membership or guarantee coverage. Prior Authorization may be required for some services.
DenverHealthMedicalPlan.org

<u>Health Plan Services</u> 1-877-956-2111 TTY: 711 <u>NurseLine</u> 303-739-1261	<u>Delta Dental of CO</u> 1-800-610-0201 Group #: R0008 <u>Prescription Drug</u> MedImpact: 1-877-391-9291
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Paper Claims:
P.O. Box 6300 • Columbia, MD 21045 • EDI Payer ID: 84-131

Benefits – Elevate Medicare Choice (HMO D-SNP)



Smartphone with unlimited data plan*



Healthy food* monthly allowance



OTC quarterly allowance



AWV reward



Dental annual maximum



Vision lenses/frames & contacts allowance



Hearing aid allowance, every 3 years



Non-emergent medical transportation, limited one-way rides



Meals after discharge

Benefits – Elevate Medicare Select (HMO)



OTC quarterly allowance



AWV reward



Dental annual maximum



Vision lenses/frames &
contacts allowance



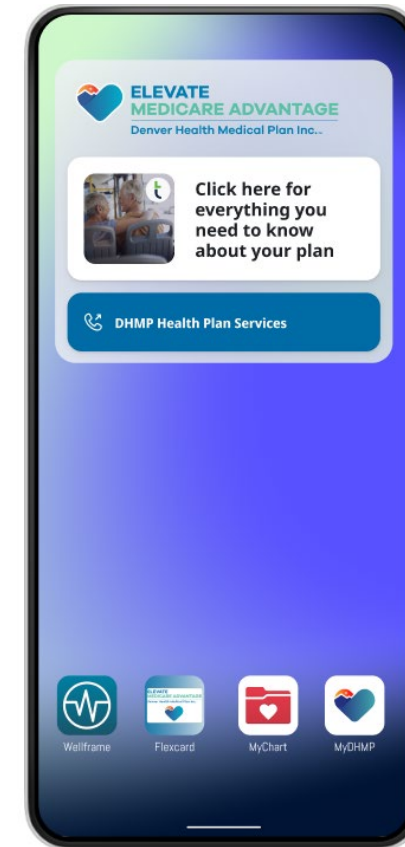
Hearing aid allowance,
every 3 years



Non-emergent medical
transportation, limited
one-way rides

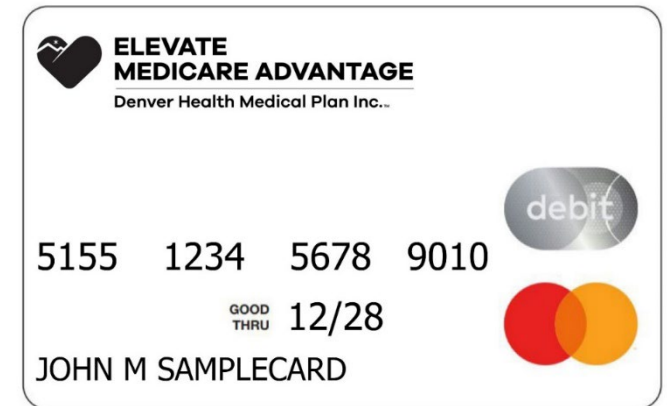
Smartphone with Unlimited Data Plan*

- New Benefit for Elevate Medicare Choice (HMO D-SNP) members who qualify
- No monthly bill - save up to \$300 a year
- Smartphone with unlimited data plan* is covered through Thrive Mobile
- Your own personal smartphone – you can even keep your current phone number!
- Schedule appointments, view lab/test results and message your doctor
- Connect with your care manager and FlexCard benefits

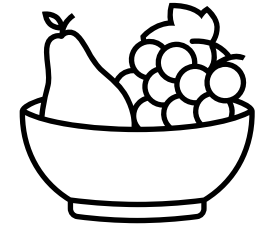


FlexCard Benefits

- Healthy Food, OTC and AWW Reward
- New stores continue to be added throughout the year:
 - King Soopers
 - Safeway
 - Walgreens & Walgreens.com
 - CVS
 - Walmart (their own APL)
 - **Costco** (PIN Required)
 - **Target**
 - **Dollar General** (all locations live by 1/1/2026)
 - **Medline catalogs** ([LINK](#))
- Unused balances do not carry over. “Use it or lose it”.
- To check balance, set up a PIN, or review transactions, use the Elevate FlexCard app or call **303-602-2111** and select **option 2!**

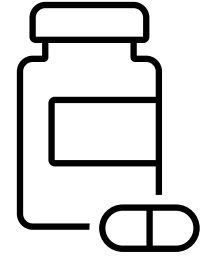


Healthy Food



- Updated from a quarterly to a monthly allowance and **only available to Elevate Medicare Choice (HMO D-SNP) qualifying members.**
 - If you believe you qualify and don't, contact our Health Plan Services at **303-602-2111** for help. We can help you complete a self-attestation.
 - Designed to help you pay for healthy foods but will not cover all types of groceries or brands.
- New product offerings on the Medline Food catalog.
- The Healthy Food benefit uses a standard list of approved items (which other health plans use as well)
 - This means not all products may be covered

Over-the-Counter (OTC)

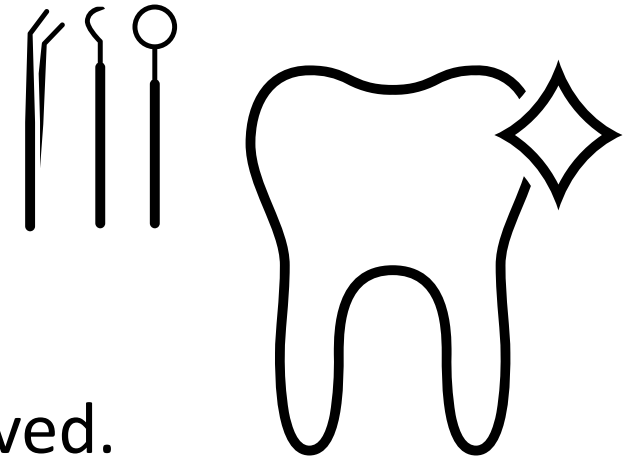


- All members are eligible.
- New product offering on the Medline OTC catalog/online store.
- Quarters begin on the 1st of January, April, July, and October.
- The OTC benefit uses a standard list of approved items (which other health plans use as well)
 - This means not all products may be covered

Annual Wellness Visit (AWV) Reward

- \$30 reward for members who complete an AWV
- To redeem the reward, please visit our website to submit the request at the [Wellness Visit Reward page](#) between 1/1/2026 and 1/31/2027 for visits done in 2026. DHMP staff can submit on member's behalf.
- The reward will be added to your FlexCard and should be used for healthy food items only.

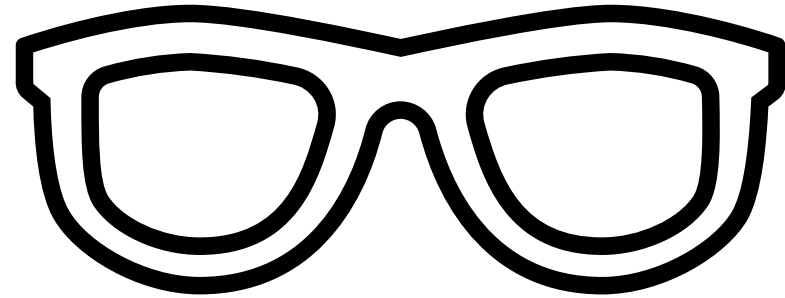
Dental



- \$2,000 Annual Maximum
 - Choice: some major services have been removed.
 - Select: \$25 deductible that applies to all services, 40% coinsurance that applies to comprehensive services.
- Go to any provider in the Delta Dental Medicare Advantage PPO network
 - You can find a list of participating providers at deltadentalco.com/dentist-search.html
- You should provide your DHMP Member ID Card to prove coverage.

Vision

- \$0 annual routine eye exam
- Annual allowance to cover contacts or frames/lenses
 - You may submit claims for reimbursement for prescription eyeglasses/contacts purchased at other vendors.
 - Covered at Denver Health and Eye Care Specialties of Colorado



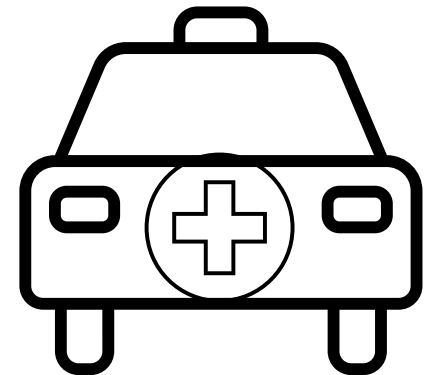
Hearing

- \$0 for one routine hearing exam, every 3 years
- \$0 for fittings/evaluations
- Up to \$1,500 for hearing aids, every 3 years
(both ears combined)



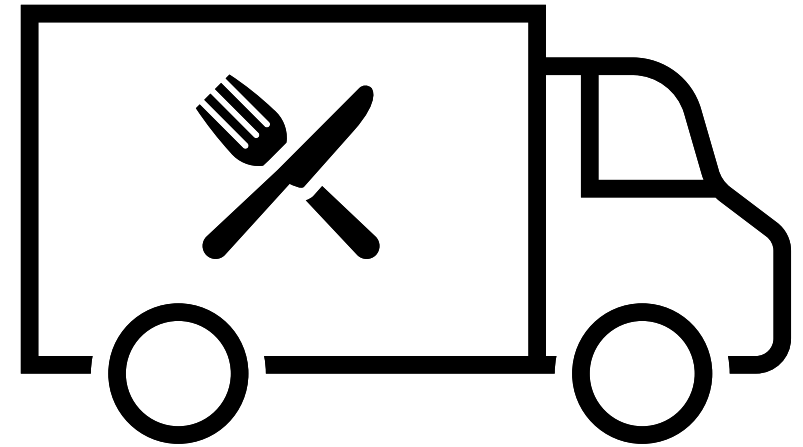
Transportation

- 24 one-way trips to any plan-approved, health-related location.
- Call at least 48 business hours before their appointment. Wheelchair accessible vans available.
- For return rides, you call MTM directly and not the driver who took you to your appointment.
- You can utilize the MTM Link app or web portal to schedule and manage your rides.



Project Angel Heart (Meals After Discharge)

- This is a benefit for Elevate Medicare Choice (HMO D-SNP) members only.
- Up to 14 chef-prepared meals provided by Project Angel Heart after discharge from a hospital or skilled nursing facility
- Meals will be delivered by Project Angel Heart within 24-72 hours after you return home.



Pharmacy Services

- 100-day supply, Mail Order Pharmacy, and Vacation Supply available(save money and trips to the pharmacy)
- Pharmacy Mail Order
 - Get started at medimpact.com or call **1-855-873-8739**
- For Elevate Medicare Select, DHHA is a preferred pharmacy allowing for lower copays on prescribed medications (see chapter 6 in the EOC)
- For help with prescription cost-savings, contact our Pharmacy Department for help. **303-602-2070**

Provider Network

- Large network of trusted providers with high-quality care
- Provider Directory available at [DenverHealthMedicalPlan.org/find-doctor](https://denverhealthmedicalplan.org/find-doctor)
- Urgent and Emergency Care
 - Access to any urgent care center or emergency department in the U.S.
- Primary, Specialty & Mental Health Provider Network

Denver Health

Intermountain
Health (Denver
Metro)

UCHealth
(Denver Metro)

National
Jewish Health

Stride
Community
Health Centers

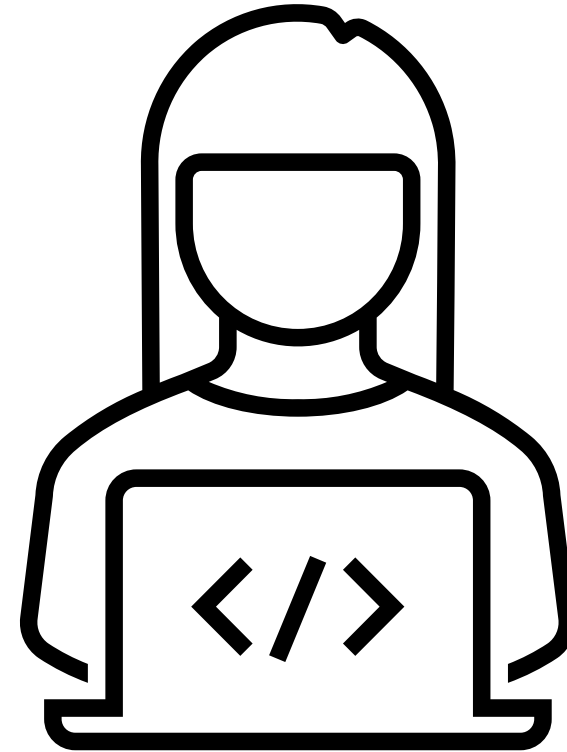
Mental Health:
Sondermind &
WellPower

DHMP Member Programs

Wellframe, SwordHealth, DispatchHealth

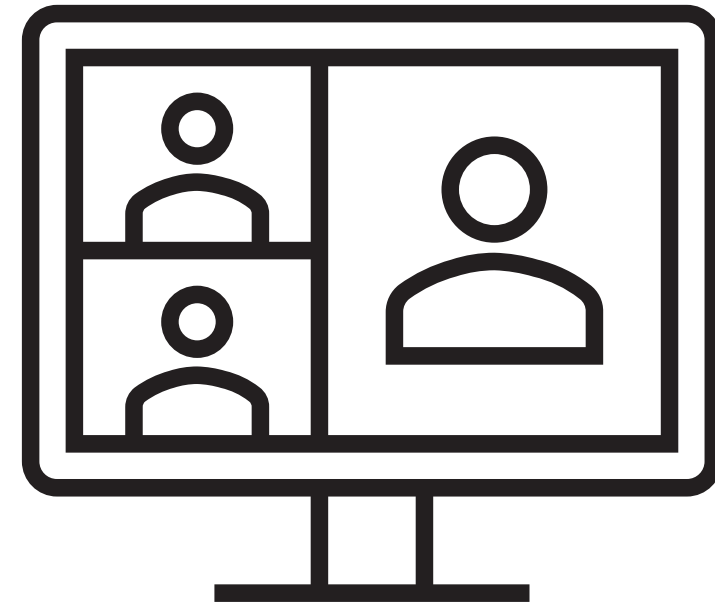
WellFrame

- A mobile app that enables you to stay connected with your DHMP Care Manager at no cost.
 - Send a mobile message to your DHMP care manager when it's convenient for you.
 - Track appointments, set medication reminders and get alerts about important health screenings.
 - Access articles, videos, and other health resources with information for your health needs.



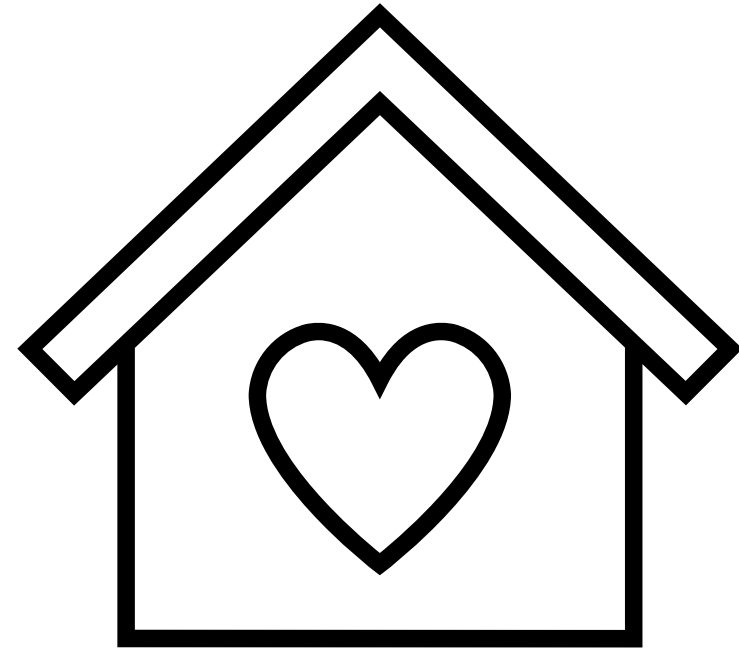
SwordHealth

- A digital physical therapy benefit used to prevent and manage acute, chronic and post-surgical pain.
- You can enroll at meet.swordhealth.com/thrive/denverhealthmedicalplan or download the app.
- Once enrolled, you will:
 - Pick a physical therapist to customize a plan
 - Receive a kit (including a tablet) that will help with real-time feedback
 - Stay connected by 1:1 chats with the physical therapist, manage check ins and progress, and adjust the program as needed



DispatchHealth

- Urgent care in the comfort of your own home
- The same copay applies as an in-person urgent care visit
- Available 8 a.m. – 10 p.m., seven days a week



Helpful Resources

Transportation

- We offer 24 one-way rides through MTM.
- If you exceed our benefit and have full Medicaid, you may take advantage of your Medicaid transportation through TransDev.
 - Must schedule at least 2 days in advance
 - Call Transdev at **855-489-4999** (toll free) (State Relay 711). Or go to transdevhealthsolutions.com/colorado/.

Fitness

- We no longer offer an annual fitness pass benefit through Denver Parks and Recreation.
- MY Denver PRIME
 - Free access to Denver Parks and Recreation pools and recreation centers for all the city's residents ages 60 and older.
 - Bring proof of your Denver residency and a photo ID that verifies your age to front desk
 - Residency proof includes drivers license/ID card, public service bill, lease agreement, current letter from a homeless shelter, or vehicle registration.

Additional Medicaid Benefits

If you also qualify for Medicaid, you may be assigned to Elevate Medicaid Choice or your local Regional Accountable Entity (RAE), also called Fee-for-Service Medicaid (FFS)

Medicaid has additional benefits you are entitled to such as Behavioral Health, Dental, NEMT, Long-term care, etc.

To keep your Medicaid or QMB status, you must complete your redetermination every year to qualify.

Contact Health Plan Services for additional information on what benefits you qualify for as a Medicaid member.

If you do not have Medicaid through Denver Health, please contact Colorado Medicaid for details on your plan benefits.

Low Income Subsidy

- The federal government offers “Extra Help” to help qualified beneficiaries pay for Part D premiums, deductibles, and co-pays.
- A beneficiary’s LIS level status may change due to changes in income or financial resources. The beneficiary will be notified by mail with a special notice on colored paper from CMS.
- There are several levels to LIS which indicate the amount you pay for their Part D drugs, from Level 1-3.
- If you need help applying, you can connect with a sales agent for help! **303-602-2999**

DHMP Website

- Best source for information!
 - Access to care
 - Plan Benefits (Model materials – i.e., ANOC, EOC, Summary of Benefits)
 - Extra Benefits (i.e., ThriveMobile, FlexCard, Vision, Hearing, etc.)
 - Pharmacy
- [DenverHealthMedicalPlan.org/current-members/elevate-medicare-advantage/medicare-choice](https://denverhealthmedicalplan.org/current-members/elevate-medicare-advantage/medicare-choice)
- [DenverHealthMedicalPlan.org/current-members/elevate-medicare-advantage/medicare-select](https://denverhealthmedicalplan.org/current-members/elevate-medicare-advantage/medicare-select)



Important Numbers

Contact	Number
Denver Health Appointment Center	303-436-4949
EyeCare Specialties of Colorado	303-802-4650
Delta Dental of Colorado	1-800-610-0201
MTM (Transportation)	1-877-692-5315
DHMP Health Plan Services	1-877-956-2111 TTY 711
DHMP Care Management	303-602-2184
Denver Health Nurse Line	303-739-1261
Over-The-Counter Ordering	844-330-7780
DispatchHealth In-Home Urgent Care	303-500-1518
Thrive Mobile	1-888-500-0618

Thank you for being a member of DHMP!



Elevate Medicare Advantage is a Medicare-approved HMO plan. Enrollment in Elevate Medicare Advantage depends on contract renewal. The Plan also has a written agreement with the Colorado Medicaid Program to coordinate your Medicaid benefits.