



## FOR IMMEDIATE RELEASE

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### Denver Health Medical Plan Issues Statement Regarding Privacy Incident

**DENVER (Oct. 01, 2026)** — The Denver Health Medical Plan (DHMP) is notifying the public of a recent data security incident involving [SquareML](#), a healthcare analytics vendor that supports DHMP operations. Protecting the privacy and security of our members' health information is a top priority and Denver Health is committed to transparency regarding this matter.

On Aug. 14, 2026, DHMP was informed that an active access key associated with SquareML had been discovered on a publicly accessible website. These credentials may have been used to access a database maintained by SquareML containing information about DHMP's 238,083 members.

SquareML inadvertently published the credentials on June 27, 2025; the access key was deactivated on Aug. 18, 2026.

The compromised account was read-only, meaning the access key could not be used to download, export, delete or change any information. At this time, DHMP has no evidence that member information was viewed or misused, only that it may have been. Information in the database included:

- Full name, date of birth, city, state, ZIP code and demographic information
- Health metrics including BMI, HbA1c and eGFR
- Health plan eligibility data, provider name and hospital admission, discharge and transfer information

Social Security numbers and financial information were not included in this database.

Upon learning of the situation, DHMP immediately launched an internal investigation and worked with SquareML to secure the affected data. The public read-only key was voided, passwords were reset for all accounts with access to the database and DHMP is evaluating additional remedial actions with the vendor. DHMP is following all required reporting procedures under the [Health Insurance Portability and Accountability Act](#) (HIPAA).

DHMP has mailed letters to affected individuals with details about the incident and steps they can take to protect their information. A dedicated hotline, 888-766-0023, has been established for questions related to this incident.



### **About Denver Health**

[Denver Health](#) is a comprehensive health and hospital system that provides high-quality care and proudly serves as the city's safety-net hospital. For more than 165 years, Denver Health has been guided by its mission to serve the people of Denver, to educate the next generation of healthcare professionals and to engage in research and community partnerships to better deliver the services that meet our patients' healthcare needs while strengthening our community.

### **About Denver Health Medical Plan (DHMP)**

[Denver Health Medical Plan](#) is a nonprofit health plan created in 1997 to provide quality, accessible and affordable healthcare services in the Denver area. In partnership with the DHMP provider network, Denver Health Medical Plan seeks to improve the health and well-being of its members by promoting wellness and disease prevention, providing access to culturally diverse, comprehensive health services and enabling members to play an active role in their healthcare. (MCO). Denver Health Medical Plan is part of the larger Denver Health and Hospital Authority system, which integrates acute and emergency care with public and community health. For more information, please visit: [www.DenverHealthMedicalPlan.org](http://www.DenverHealthMedicalPlan.org)