

## BROKER NEWSLETTER - SEPTEMBER 2024



### Quick Updates

2025 Medicare Certification training is now open! Visit the link below:

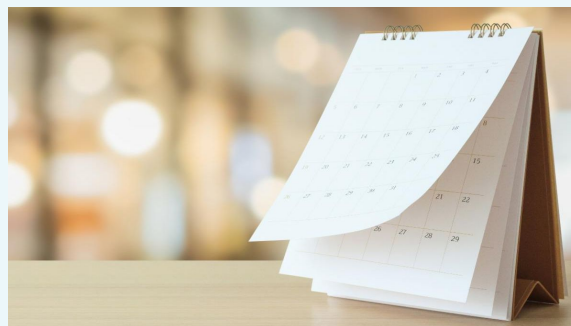
[DenverHealthMedicalPlan.org/Elevate-Health-Plan-Brokers](https://DenverHealthMedicalPlan.org/Elevate-Health-Plan-Brokers)

Scroll down to Certification and Training. Register for Workday Account (you should receive password within 30 minutes). If not, call 303-602-6947 (opt 5) to request a password reset. Then, go back to Medicare Agent Certification in Workday and log in under "Non-Employee Learning". Select "My Learning" and search for **2025 Elevate Medicare Training**.



### Technology/Materials

Please remember that for Medicare enrollments, DHMP uses the Sunfire Platform, and for Off-Exchange enrollments, DHMP uses the OI Broker portal.



### Upcoming Trainings/Meetings

Members are being informed of our upcoming ANOC Town Hall Meetings via robodial, email, and an invite in the ANOC mailer. However, our members trust your teams, so reminding them of this event as a way they can engage and ask questions to staff in-person is a nice touch! Any member that RSVPs should be sent to my team via MS Dynamics with the member's name, ID, and date of the event they are planning to attend. We will have some small snacks (granola bars, fruit, water), along with vendor presence (Access2Care and Delta Dental). If you have staff that would like to attend, they are welcome!

**ANOC Town Hall Meetings:**



## Compliance Corner

There is an optional question to disclose race/ethnicity on the Medicare application, while language is mandatory. Please remind brokers going into AEP that they are required to ask the question. If a member chooses not to disclose, then they may select that option on the application.

[Click Here](#)

Tuesday, Oct. 1  
Elevate Medicare Choice (9:30 a.m. - 11:30 a.m.)  
Elevate Medicare Select (1 p.m. - 3 p.m.)  
Denver Health Campus Pavilion C,  
Basement, Sabin Classroom

Wednesday, Oct. 2 (9 a.m. - 11 a.m.)  
Sam Sandos Westside Health Center, Room B8

Thursday, Oct. 3 (9 a.m. - 11 a.m.)  
Gipson Eastside Community Health Center,  
Admin. Conference Room

Friday, Oct. 4 (1 p.m. - 3 p.m.)  
Federico F. Peña Southwest Community Health  
Center, Peña Community Room 1180

**Medicare First Look Meetings are here!**  
Please contact Broker Support at  
**ElevateBroker@dhha.org** or 281-750-1646 to set  
up a virtual meeting.



## Broker Services

Contact: Jim Moses, Sales Manager  
Ph: 281-750-1646  
Email: **ElevateBroker@dhha.org**  
Email: **James.Moses@dhha.org**

[DenverHealthMedicalPlan.org](http://DenverHealthMedicalPlan.org)

Denver Health Medical Plan | 777 Bannock St. MC 6000 | Denver, CO 80204 US

[Unsubscribe](#) | [Update Profile](#) | [Constant Contact Data Notice](#)



Try email marketing for free today!