

BROKER NEWSLETTER - NOVEMBER 2025



Tips for a smoother enrollment experience

- 1) Please ensure you are familiar with the FAQ's for Flexcard. [Click here for more information.](#)
- 2) Familiarize yourself with our new benefit for 2026 - a no cost smartphone through ThriveMobile! [Click here for details.](#)
- 3) Visit our Broker webpage for Tools and Resources to assist you - [Click here](#)

Quick Updates

2026 Medicare Certification is now open!

Go to the broker website at denverhealthmedicalplan.org/elevate-health-plan-brokers

While registering for Medicare training and waiting on a password, if not received after 30 minutes, please contact Human Resources at 303-602-6947 (option 5) to request a password reset.

New for Q1 2026:

Direct Deposit and Commission Portal!

Commission Update:

All Medicare Commissions have been paid though September 2025, and Exchange Commissions have been processed for August 2025 On-Exchange and Off-Exchange. If you did not receive a statement or are in need of assistance, please let us know.



Technology/Materials

Please remember that for Medicare enrollments, DHMP uses the Sunfire Platform, and for Off-Exchange enrollments, DHMP uses the OI Broker portal.



Upcoming Trainings/Meetings

Medicare 2026 Benefits Meetings are available now for scheduling

IFP Exchange 2026 TBA

Compliance Corner

We ask that you be cautious and careful when entering information into the enrollment platforms, as something as simple as an incorrect city spelling can delay enrollments, invoices and cause member dissatisfaction.



Broker Services

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