

BROKER NEWSLETTER - JULY 2025



Quick Updates

2026 Medicare Certification is now open!

Go to the broker website at
denverhealthmedicalplan.org/elevate-health-plan-brokers

Member Welcome Letters:

We are working toward transitioning the welcome letter communication to **email-only** for both **Medicare and HIX** populations. To support this shift, it's important that you, as brokers, are **actively asking for and collecting member email addresses at the point of sale.**

Coming in Q3:

New Exciting benefit information for our Elevate Exchange and Medicare plans.

Commission Update:

All Medicare Commissions have been paid through July 2025, and Exchange Commissions have been processed for April 2025 On-Exchange and June 2025 Off-Exchange. We are processing May Commissions for the On-Exchange file and July Off-Exchange file now. If you did not receive a statement or are in need of assistance, please let us know.



Technology/Materials

Please remember that for Medicare enrollments, DHMP uses the Sunfire Platform, and for Off-Exchange enrollments, DHMP uses the OI Broker portal.



Upcoming Trainings/Meetings

Medicare 2026 Benefits Meetings TBA

IFP Exchange 2026 TBA



Compliance Corner

We ask that you be cautious and careful when entering information into the enrollment platforms, as something as simple as an incorrect city spelling can delay enrollments, invoices and cause member dissatisfaction.



Broker Services

Contact: Jim Moses, Sales Manager

Ph: 281-750-1646

Email: ElevateBroker@dhha.org

Email: James.Moses@dhha.org

Contact: Jane Bourbon, Sales Support

Ph: 210-414-7018

Email: ElevateBroker@dhha.org

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