

## BROKER NEWSLETTER - FEBRUARY 2026



### Quick Updates

We are adding the following links to the agent onboarding platform:

1. SunFire Platform
2. Broker Portal Off-exchange enrollment
3. DHMP Broker Website

We have paid January and February Medicare commissions as of 2/25/26.

For our new commission platform, use the link to register for Direct Deposit information **ONLY** if you are an independent agent and your commissions are not paid by your upline (FMO).

### Commission Info

#### ATTENTION AGENTS!

We have launched the new commission platform for DHMP called "My Agent World" for commission processing. As a reminder, we will be paying all Medicare renewals monthly, along with all Exchange business. Medicare new enrollments for DHMP will continue to be paid up-front for first year commissions.

**Unfortunately, due to an error with the file, Jan and Feb commissions are being processed as a hard check as of 2/25/26. March will be direct deposit.**

**NOTE:** If your commissions are **paid** by your upline (FMO) you should **not** register for direct deposit.

**NOTE:** If your commissions are paid **directly** by Denver Health (i.e. you receive/received a hard check from Denver Health), we ask that you register using the link in this newsletter and enter your direct deposit information. You may need to call the phone number below first to get provisioned.

#### SIGN UP FOR DIRECT DEPOSIT:

Please register through Zelis (our vendor) for direct deposit now! You can call **855-774-4392** or [click here to register](#). Note: when asked for an NPI # use 9999999999.

Please be on the lookout for your invite link to the agent onboarding and commission portal.

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## Technology/Materials

Please remember that for Medicare enrollments, DHMP uses the Sunfire Platform, and for Off-Exchange enrollments, DHMP uses the OI Broker portal.

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## Upcoming Trainings/Meetings

TBA



## Compliance Corner

We ask that you be cautious and careful when entering information into the enrollment platforms, as something as simple as an incorrect city spelling can delay enrollments, invoices and cause member dissatisfaction.

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## Broker Services

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