

BROKER NEWSLETTER - FEBRUARY 2025



Quick Updates

Late premium notices sent to members:

We are planning to resume our termination process for nonpayment of premiums on Monday, March 3. Please ensure your clients have paid their monthly premiums. If members would like to make a payment, they should visit our website and click the "[Pay My Premium](#)" button in the top right corner. They can then select the "Pay Online - Make Payment" option (on the right side of the webpage) to make a one-time payment. We are processing January off-Exchange commissions only right now, as on-Exchange files have not yet arrived. Please be patient as we work to get you paid.



Technology/Materials

You can access all marketing and member materials on our website at DenverHealthMedicalPlan.org/Brokers. The DHMP Broker Portal only shows members for off-Exchange. For on-Exchange members, please use your C4 Broker Portal.



Compliance Corner

We ask that you be cautious and careful when entering information into the enrollment platforms, as something as simple as an incorrect city spelling can delay enrollments, invoices and cause member dissatisfaction.



Upcoming Trainings/Meetings

New trainings will be coming in 1st Quarter of 2025. Please keep an eye out for updates.



Broker Services

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