



New Thrive Mobile Phones!

Thrive mobile phones are active and being sent to Elevate Medicare Advantage members for the 2026 plan year. As a reminder, Thrive will be reaching out to members to assist with the phones once received. You can find more information about the new Thrive Mobile benefit [here](#) on our website.

To support the new Thrive mobile phone, 2026 benefit changes and member retention/experience during AEP, we scheduled the following events at Denver Health.

Note: Open house for all except February 5, which is a formal presentation.

January 12: Denver Health Pav C, Sabin Classroom 10 a.m. – 12 p.m.

January 15: Denver Health Pena Clinic 1 p.m. – 3 p.m.

February 5: Denver Health Pav C, Nightingale Classroom 9 a.m. – 12 p.m.*

February 5: Denver Health Pav C, Sabin Classroom 1:30 p.m. – 3:30 p.m.*

February 17: Denver Health Pena Clinic 10 a.m. – 12 p.m.

March 4: Denver Health Pav C, Sabin Classroom 9:30 a.m. – 11:30 a.m.

March 17: Denver Health Pena Clinic 10 a.m. – 12 p.m.

**Thrive, MTM and Focus Care will be in attendance.*

Medicare Prescription Payment Plan (M3P)

What is the Medicare Prescription Payment Plan (M3P)?

M3P is an optional payment plan that helps members manage Medicare Part D out-of-pocket prescription costs by spreading payments across the calendar year (January –December). Enrolled members receive a monthly bill from Elevate Medicare Advantage instead of paying full costs at the pharmacy. This does not reduce total medication costs for the member.

Before enrolling in M3P, the DHMP Pharmacy team can help identify cost-saving options such as generics vs. brand, 100-day supplies, preferred pharmacies, and LIS eligibility. If a member switches plans they will need to reapply for the program.

What to do if a member calls:

1. Explain how the program works: Enrolled members pay \$0 at the pharmacy but must pay the full monthly bill to DHMP to remain in the program. Monthly payments may increase over the year as additional prescriptions are filled and there are fewer months left to spread costs.

2. See if the member needs help reviewing for potential cost-savings (connect them with the DHMP Pharmacy: 303-602-2070)

Broker Onboarding & Commission Platform

We are very excited to launch our new Broker Onboarding and Commission Platform in January 2026! You will be receiving an email from "My Agent World" inviting you to set-up your account and create a profile soon. In the meantime, if you have questions, please contact our Sales Manager, Jim Moses, at **281-750-1646** or James.Moses@dhha.org. We will be launching the Exchange side after the Medicare implementation.



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