

BROKER NEWSLETTER - AUGUST 2025



Quick Updates

2026 Medicare Certification is now open!

Go to the broker website at denverhealthmedicalplan.org/elevate-health-plan-brokers

While registering for Medicare training and waiting on a password, if not received after 30 minutes, please contact Human Resources at 303-602-6947 (option 5) to request a password reset.

Coming in Q3:

New exciting benefit information for our Elevate Exchange and Medicare plans.

New for 2026:

Direct Deposit and Commission Portal!

Commission Update:

All Medicare Commissions have been paid though August 2025, and Exchange Commissions have been processed for June 2025 On-Exchange and August 2025 Off-Exchange. If you did not receive a statement or are in need of assistance, please let us know.



Technology/Materials

Please remember that for Medicare enrollments, DHMP uses the Sunfire Platform, and for Off-Exchange enrollments, DHMP uses the OI Broker portal.



Upcoming Trainings/Meetings

Medicare 2026 Benefits Meetings are available now for scheduling

IFP Exchange 2026 TBA



Compliance Corner

We ask that you be cautious and careful when entering information into the enrollment platforms, as something as simple as an incorrect city spelling can delay enrollments, invoices and cause member dissatisfaction.



Broker Services

Contact: Jim Moses, Sales Manager

Ph: 281-750-1646

Email: ElevateBroker@dhha.org Email: James.Moses@dhha.org

Contact: Jane Bourbon, Sales Support

Ph: 210-414-7018

Email: ElevateBroker@dhha.org

DenverHealthMedicalPlan.org