

BROKER NEWSLETTER - APRIL 2025



Quick Updates

Medicare FlexCard Update:

WEX implemented an upgrade on 2/28/25. They partnered with their Approved Product List (APL) vendor to shift to a category-level approval process with merchants. This means that instead of approving individual SKUs, they now approve entire product categories (e.g., Safeway, King Soopers, Walgreens, etc.), with configurations happening at the SKU level behind the scenes. This enhancement is designed to significantly reduce the number of transaction declines.

For a copy of the catalog or more information, please visit:

DenverHealthMedicalPlan.org/FlexCard-Over-Counter-Allowance

Commission Update:

All Medicare Commissions have been paid through April 2025, and Exchange Commissions have been processed for Jan/Feb 2025. We will start March Commissions as soon as we receive the On-Exchange file. If you did not receive a statement or are in need of assistance, please let us know.



Technology/Materials

Please remember that for Medicare enrollments, DHMP uses the Sunfire Platform, and for Off-Exchange enrollments, DHMP uses the OI Broker portal.



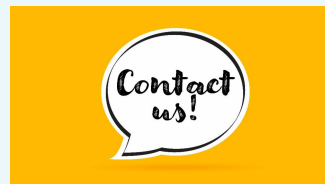
Compliance Corner

We ask that you be cautious and careful when entering information into the enrollment platforms, as something as simple as an incorrect city spelling can delay enrollments, invoices and cause member dissatisfaction.



Upcoming Trainings/Meetings

TBA



Broker Services

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