DENVER HEALTH MEDICAL PLAN INC.™

2025 Authorization Statistics Report

Category	Determination	Plan	How many times this happened	Out of total requests	Percent/ Average/Median
Standard Auths (7-10 days)	Approved %	CHP+	2,002	2,072	96%
Standard Auths (7-10 days)	Approved %	Elevate	2,425	2,557	94%
Standard Auths (7-10 days)	Approved %	Medicaid	17,400	18,306	95%
Standard Auths (7-10 days)	Approved %	Medicare	3,409	3,716	91%
Standard Auths (7-10 days)	Approved After Appeal %	CHP+	2	2,072	0%
Standard Auths (7-10 days)	Approved After Appeal %	Elevate	2	2,557	0%
Standard Auths (7-10 days)	Approved After Appeal %	Medicaid	15	18,306	0%
Standard Auths (7-10 days)	Approved After Appeal %	Medicare	7	3,716	0%
Standard Auths (7-10 days)	Denied %	CHP+	70	2,072	3%
Standard Auths (7-10 days)	Denied %	Elevate	132	2,557	5%
Standard Auths (7-10 days)	Denied %	Medicaid	906	18,306	4%
Standard Auths (7-10 days)	Denied %	Medicare	307	3,716	8%
Standard Auths (7-10 days)	Time for review was extended %	CHP+	0	2,072	0%
Standard Auths (7-10 days)	Time for review was extended %	Elevate	0	2,557	0%
Standard Auths (7-10 days)	Time for review was extended %	Medicaid	2	18,306	0%
Standard Auths (7-10 days)	Time for review was extended %	Medicare	1	3,716	0%
Expedited Auths	Approved %	CHP+	277	281	98%
Expedited Auths	Approved %	Elevate	458	480	95%
Expedited Auths	Approved %	Medicaid	2,215	2,283	97%
Expedited Auths	Approved %	Medicare	772	781	98%

Category	Determination	Plan	How many times this happened	Out of total requests	Percent/ Average/ Median
Expedited Auths	Denied %	CHP+	4	281	1%
Expedited Auths	Denied %	Elevate	22	480	4%
Expedited Auths	Denied %	Medicaid	68	2,283	3%
Expedited Auths	Denied %	Medicare	9	781	1%
Length of Time To Complete	Avg Days Standard Authorization	CHP+			3
Length of Time To Complete	Avg Days Standard Authorization	Elevate			7
Length of Time To Complete	Avg Days Standard Authorization	Medicaid			3
Length of Time To Complete	Avg Days Standard Authorization	Medicare			7
Length of Time To Complete	Avg Hours Expedited Authorization	CHP+			15
Length of Time To Complete	Avg Hours Expedited Authorization	Elevate			32
Length of Time To Complete	Avg Hours Expedited Authorization	Medicaid			21
Length of Time To Complete	Avg Hours Expedited Authorization	Medicare			26
Length of Time To Complete	Median Days Standard Authorization	CHP+			3
Length of Time To Complete	Median Days Standard Authorization	Elevate			7
Length of Time To Complete	Median Days Standard Authorization	Medicaid			3
Length of Time To Complete	Median Days Standard Authorization	Medicare			7
Length of Time To Complete	Median Hours Expedited Authorization	CHP+			15
Length of Time To Complete	Median Hours Expedited Authorization	Elevate			20
Length of Time To Complete	Median Hours Expedited Authorization	Medicaid			18
Length of Time To Complete	Median Hours Expedited Authorization	Medicare			21