



Notification of Change to Prior Authorization Requirements

EFFECTIVE DATE: January 1st, 2025

All Long Term Acute Care (LTAC) admissions will require prior authorization on day one of admission regardless of provider participation status.

Denver Health recently reviewed and made changes to the "Services Requiring Prior Authorization" document located on the DHMP website. [Prior Authorizations | Denver Health Medical Plan](#)

Please be sure to review the full document on the DHMP website to determine if authorization is required before submitting a request to DHMP.

Health Plan Services staff is available for UM issues during normal business hours, Monday through Friday, 8 a.m. to 5 p.m., excluding holidays. Providers may contact Utilization Management by fax to send authorization requests and clinical information. The DHMP Utilization Management Department can receive faxes seven days a week, including holidays. Please use the [Prior Authorization Request Forms](#).

Contact by fax or phone:

- » Outpatient fax **303-602-2128**
- » Inpatient Admit and Discharge Notification fax **303-602-2127**
- » Inpatient Clinical Records fax **303-602-2004**
- » Urgent/Expedited fax **303-602-2160**
- » Contact Health Plan Services by phone **303-602-2100**