DHMP PROVIDER NEWSLETTER

DENVER HEALTH MEDICAL PLAN INC.™

October 26, 2026

Open Enrollment 2027: Important Updates for Providers

Stay in the know: Open Enrollment is here. Denver Health Medical Plan (DHMP) is sharing key enrollment dates, resources for members, ID card updates, Medicare benefits, and an important change to Special Supplemental Benefits for the Chronically Ill (SSBCI) eligibility requirements.

WHAT IS OPEN ENROLLMENT?

Open Enrollment is the time of year when individuals can enroll in a health insurance plan, review their current coverage, or make changes to their benefits for the upcoming year.

OPEN ENROLLMENT DATES

» **Medicare Advantage:** October 15 – December 7

» **DHHA Employer:** October 26 – November 9

» **Exchange:** November 1 – December 15 for January 1 coverage; December 16 – January 15 for February 1 coverage

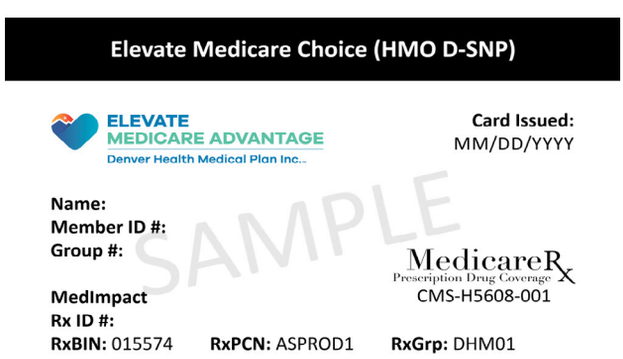
Licensed Sales Agents at DHHA Clinics

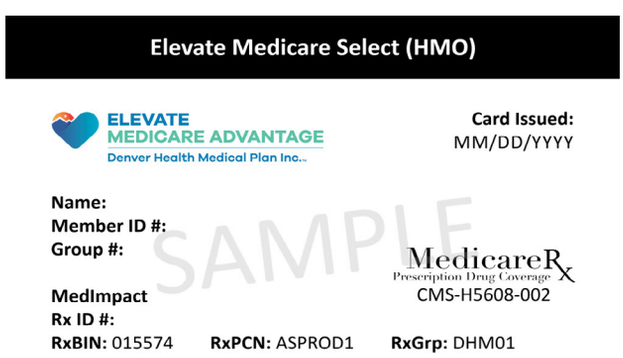
DHMP has staffed licensed sales agents at all DHHA clinics at least three days per week. Agents can explain DHMP Medicare and Exchange plans and 2027 benefits, answer questions, and assist members who wish to enroll.

DHMP ID Card Updates

» Medicare ID cards will be renewed this year and mailed in black and white.

» ID cards will begin to be reissued December 8.





FlexCard and Rewards

» Elevate Medicare Choice (HMO D-SNP) $180 monthly Elevate FlexCard allowance for eligible over-the-counter items, transportation, and gym memberships; eligible members who meet SSBCI requirements may also use the allowance for healthy food* and utilities*.

» An additional opportunity to earn up to $100 for Elevate Medicare Choice members and up to $75 for Elevate Medicare Select members. Qualifying activities include mammograms, colonoscopies, FITKits, annual wellness visits, or health risk assessment (for Choice members only).

» Members with hypertension enrolled in DHMP Care Management's Controlling Blood Pressure program qualify for a free blood pressure monitor.

More information: | DenverHealthMedicalPlan.org/elevate-medicare-advantage/flexcard

Important: SSBCI Provider Attestation Changes Effective January 1, 2027

Due to federal changes from CMS, Medicare Advantage plans are no longer permitted to use member self-attestation to establish SSBCI eligibility. For any member for which DHMP does not have claims data, a qualified healthcare provider must submit the attestation.

This change affects access to additional SSBCI benefits for eligible Elevate Medicare Choice (HMO D-SNP) members.

DHMP is actively working to reduce additional work for providers by prequalifying members based on claims data and allowing multiple, flexible ways for providers to attest on behalf of a member.

SSBCI eligibility may provide access to the Thrive Mobile Phone benefit and expanded use of the $180 allowance for healthy food* and utilities*. Without SSBCI eligibility, the allowance is limited to eligible OTC items, transportation, and gym memberships.

Who Can Complete the Attestation?

Medical Doctors (MDs), Doctors of Osteopathic Medicine (DOs), Nurse Practitioners (NPs), and Physician Assistants (PAs).

How to Submit the Attestation

» **Online webform (preferred):** Submit through the SSBCI Eligibility webpage DenverHealthMedicalPlan.org/form/elevate-medicare-provider-ssbci-attestation
» **PDF form:** Complete the SSBCI Provider Attestation PDF and submit to Health Plan Services through the DHMP Contact Form .
» **Fax:** Send the completed form to **303-602-2138**.
» **Provider Line:** Call **303-602-2111**, option 5. A representative can complete the webform while the provider attests to the condition on a recorded call.

Provider reminder: All SSBCI eligibility attestations beginning January 1, 2027 must be completed by a qualified healthcare provider. Member self-attestation will not be accepted.

Questions?
Contact Cailey Chrissinger, Sr. Manager, Health Plan Products, at **Cailey.Chrissinger@dhha.org** or visit DenverHealthMedicalPlan.org/medicare-ssbci-eligibility

Important Benefit Information

*The Healthy Food and Utilities Allowances and Thrive smartphone benefit offered with Elevate Medicare Choice (HMO D-SNP) are part of a special supplemental program for the chronically ill. Not all members qualify; other eligibility and coverage criteria apply. Eligible conditions include chronic alcohol use disorder and other substance use disorders, autoimmune disorders, cancer, cardiovascular disorders, chronic heart failure, dementia, diabetes mellitus, overweight/obesity/metabolic syndrome, chronic gastrointestinal disease, chronic kidney disease, severe hematologic disorders, HIV/AIDS, chronic lung disorders, chronic and disabling mental health conditions, neurologic disorders, stroke, post-organ transplantation, immunodeficiency and immunosuppressive disorders, conditions associated with cognitive impairment, conditions with functional challenges, chronic conditions that impair vision, hearing, taste, touch, or smell, and conditions requiring continued therapy to maintain or retain functioning.