

New Benefit for Denver Health Medical Plan Elevate Medicare Choice (HMO D-SNP) Members!

Smartphone with Unlimited Data Plan*

Elevate Medicare Choice (HMO D-SNP) members with a qualifying chronic condition (see disclaimer for details) are eligible for a no-cost smartphone benefit through Thrive Mobile to help members stay connected to more for less.

Thrive Mobile provides no-cost wireless service with unlimited talk, text, and data*. Thrive Mobile's premium smartphone helps members stay connected with their doctors and care team and makes it easier to access helpful information about coverage and benefits. Members can even bring their current phone number!

This benefit is effective January 1, 2026. Elevate Medicare Choice (HMO D-SNP) members can begin enrollment for their no-cost smartphone and unlimited data plan* starting on October 15, 2025, for phones to be delivered by January 1, 2026.

Benefits to you as a provider:

- » A working phone number for ease in contacting patients
- » Pre-downloaded MyChart app for access to lab/test results, telehealth, and more!

For more information and Frequently Asked Questions (FAQ) on the benefit, visit [Denverhealthmedicalplan.org/medicare-members-thrive-phone](https://denverhealthmedicalplan.org/medicare-members-thrive-phone).

If members/patients have questions, they can call our Health Plan Services at [303-602-2111](tel:303-602-2111) or toll-free [1-877-956-2111](tel:1-877-956-2111). TTY users call 711. Our hours of operation are 8 a.m. – 8 p.m., seven days a week.

*The Phone Benefit offered with the Elevate Medicare Choice (HMO D-SNP) plan is part of a special supplemental program for the chronically ill. Not all members qualify. Other eligibility and coverage criteria apply. Eligible conditions include chronic alcohol use disorder and other substance use disorders (SUDs), autoimmune disorders, cancer, cardiovascular disorders, chronic heart failure, dementia, diabetes mellitus, overweight/obesity/metabolic syndrome, chronic gastrointestinal disease, chronic kidney disease (CKD), severe hematologic disorders, HIV/AIDS, chronic lung disorders, chronic and disabling mental health conditions, neurologic disorders, stroke, post-organ transplantation, immunodeficiency and immunosuppressive disorders, conditions associated with cognitive impairment, conditions with functional challenges, chronic conditions that impair vision/hearing (deafness)/taste/touch/smell, and conditions that require continued therapy services in order for individuals to maintain or retain functioning.