



Medicaid Policy Reminder -Balance Billing Prohibition Now Applies to CHP+

New Balance Billing Prohibition, CHP+

Under federal regulation (42 CFR 457.1233), CHP+ members are protected from balance billing. This applies to all covered services, including those rendered by contracted or out-of-network providers.

What this means for providers:

If you provide services to a CHP+ member, whether you are contracted with the plan or providing care under an authorized service, you may not bill the member for any remaining balance after the health plan has paid for the covered service.

For any billing or reimbursement questions, please reach out directly to the health plan for assistance at [303-602-2100](tel:303-602-2100).

Medicaid Billing Prohibition for Covered Services

Reminder: Medicaid Members Cannot Be Billed for Covered Services

As a reminder, Health First Colorado (Colorado's Medicaid Program) prohibits billing members for any covered services. This applies even if a provider is out-of-network, so long as the service is a Medicaid covered benefit.

What this means for providers:

If a Medicaid member receives a covered service, you may not charge or balance bill the member under any circumstance. If you have billing questions or concerns about reimbursement, please reach out to the health plan directly for support at [303-602-2100](tel:303-602-2100).