



## *DHMP's Annual Affirmative Statement About Incentives*

Denver Health Medical Plan, Inc. (DHMP) has a Utilization Management (UM) program to ensure that members have access to quality health care. The program utilizes a team of health care professionals to evaluate the medical necessity of the services by using nationally-recognized, evidence-based clinical guidelines and community standards. The decisions are based on the appropriateness of care and services available to members within their contracted benefits.

### **DHMP AFFIRMS THE FOLLOWING UM PROGRAM PRACTICES:**

- » UM decision-making is based only on the appropriateness of the care and services requested and the existing coverage and benefits available to the member;
- » UM staff or other individuals are not rewarded or otherwise incentivized to issue denials of coverage or services; and,
- » UM decision-making staff members do not receive financial incentives that encourage decisions resulting in underutilization or barriers to care and service.

*Please contact DHMP's Medical Management or Compliance Department at **1-800-700-8140** if you have any questions regarding the program and its practices.*