

DHMP's Annual Notification of Practitioner Rights

- » The applicant has the right to review the information submitted on their behalf used to evaluate his or her credentialing or recredentialing application. The Company must notify the practitioner if there is a substantial discrepancy in information regarding actions on licensure, malpractice, claims history and board certification. The practitioner may not review references, recommendations or other information that is peer-review protected, and the Company is not required to reveal the source of information if law prohibits disclosure.
- » The applicant has the right to correct erroneous information. In the event that the credentialing information obtained from other sources varies substantially from that provided by the applicant, the Credentialing Department will notify the applicant of the process to correct the erroneous information submitted by another party. This includes the time frame for making corrections, the format for submitting corrections and where to submit corrections.
- » The applicant has the right to be informed of the status of his or her credentialing or recredentialing application, upon request. It is the intent of the Credentialing Department to process applications timely. In the event a status request is needed, please email **DHMPCredentialing@DHHA.org**. The Credentialing Department will only discuss information per the specific application submission.

DHMP also collaborates with network practitioners to enhance healthcare quality and manage population health.

This involves sharing data, providing evidence-based shared decision-making (SDM) aids like the Preventive and Clinical Practice Guidelines, supporting practice transformation, and offering cultural competency training. Data sharing facilitates better service delivery, while decision-making aids inform treatment choices without replacing practitioner advice. These aids foster practitioner and member discussions on treatment decisions and encourage member involvement in self-care. Practice transformation support includes promoting integration and advancing towards value-based care models like the Patient-Centered Medical Home (PCMH). The plan also ensures network practitioners receive training on health equity topics such as cultural competency, bias, diversity, or inclusion.

To view best practices on PCMH transformation, SDM aids, or to learn more about how DHMP supports network practitioners/providers in delivering high quality care visit [Denverhealthmedicalplan.org/quality-improvement-program](https://denverhealthmedicalplan.org/quality-improvement-program).

**You can also find this information online in the Provider Manual at:
[DenverHealthMedicalPlan.or Provider-Manual](#)**