Upcoming Name Change for Non-Emergency Medical Transportation (NEMT Provider) – DHMP Medicare

There is an upcoming change related to the Denver Health Medical Plan, Inc. (DHMP) Medicare Advantage Non-Emergency Medical Transportation (NEMT) services.

Effective **June 11, 2025, Access2Care –** the current NEMT provider – will transition to the name and brand **MTM Health.** Please note this is a branding change only.

There are **no changes to the NEMT benefit.** Members should continue to schedule rides the same way they always have. The phone number to book transportation remains: **1-877-962-5315**.

For more information on the benefit, visit **DenverHealthMedicalPlan.org/ current-members/elevate-medicare-advantage/transportation-benefits**.

Takeaways:

» **June 11, 2025 – Access2Care is rebranding to MTM Health.**

» If **DHMP Medicare** members need a ride to/from medical visits, call **1-877-962-5315** or utilize the MTM Link app available for free in the **Google Play** or **Apple stores**.

   » Note: rides should be scheduled 48 business hours in advance.

» **DHMP Medicare** members have access to **unlimited NEMT transportation** in 2025 for medical visits.