

Coffee Talk
Advisory Committee

**Pharmacy Benefits &
FlexCard for 2024**

Agenda

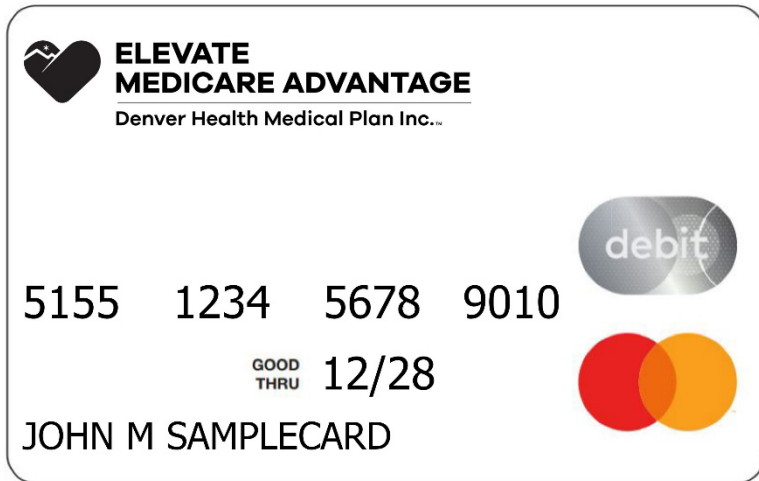
Let's review your current benefits for:

- FlexCard (Medicare members only)
 - Healthy Food & Over-the-Counter Allowance
- Pharmacy Services

Flex Card

(Medicare members only)

Coming Soon: 2024 FlexCard



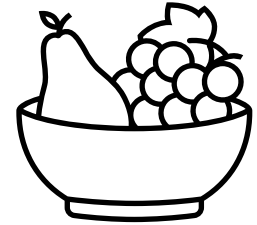
One card, two benefits
– automatically reloads

Card comes ACTIVE

No OTC catalog in 2024

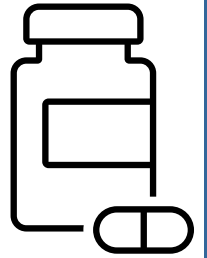
Flex Card: Healthy Food* & OTC

Quarterly allowance that will load onto a reusable flex card for use on eligible items at King Soopers, Safeway, Walmart, Walgreens and CVS.



Elevate Medicare Select (HMO): \$75/quarter for OTC; \$75/quarter for Healthy Food*

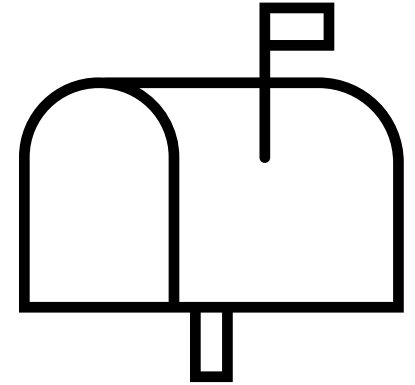
Elevate Medicare Choice (HMO D-SNP): \$260/quarter for OTC; \$260 for Healthy Food*



The new allowance starts on the first of January, April, July, and October. Unused amounts do not carry over quarter to quarter.

Pharmacy Services

Pharmacy By Mail

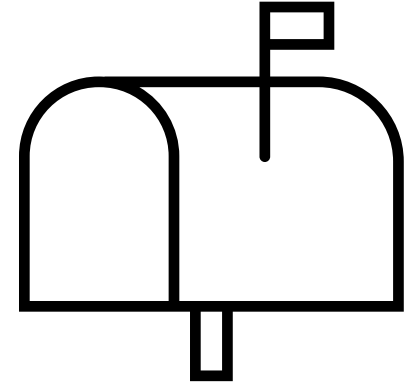


Available through the Denver Health Pharmacy

Prescription must be written by a Denver Health Provider

Sign Up!

Pharmacy By Mail (continued)

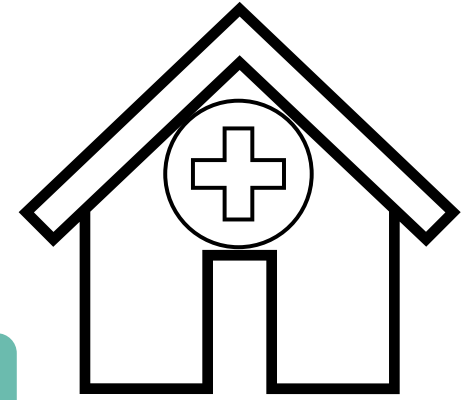


MyChart: Through an app on your phone, or
online at MyChart.DenverHealth.org

Call the Pharmacy Monday – Friday, 8 a.m.
– 5 p.m. at 303-436-4488

Ask your provider to set up your
prescriptions to be filled with the Pharmacy
by Mail program during your visit

Home Delivery



Available through the Denver Health Pharmacy

Prescription must be written by a Denver Health Provider

Call the Pharmacy Monday – Friday, 8 a.m. – 5 p.m. at 303-436-4488

Vacation Supplies



Going out of Town?

You can ask us for vacation supply, if it is too early to refill your medication and you will run out while out of town

Call our Pharmacy Team at 303-602-2070 at least one week before you leave

In-Network Pharmacies



- Denver Health Pharmacy
- King Soopers
- Walgreens
- Safeway
- CVS
- Most large retail pharmacies

“Extra Help” for Medication Costs



Program to help pay for Medicare prescription drug costs

For people with limited income and resources

No coverage gap or late enrollment penalty if you qualify



Qualifying for “Extra Help”

Have full Medicaid coverage

Receive Supplemental Security Income

Participate in a Medicare Savings Program (MSP)



All others must apply

Call Social Security (SSA) at 1-800-772-1213 or visit

ssa.gov/medicare/prescriptionhelp

Contact your state Medicaid agency

Important Numbers

| Contact | Number |
|----------------------------------|---------------------------|
| Denver Health Appointment Center | 303-436-4949 |
| DHMP Pharmacy Department | 303-602-2070 |
| Denver Health Pharmacy | 303-436-4488 |
| DHMP Health Plan Services | 1-877-956-2111 TTY 711 |
| Denver Health Nurse Line | 303-739-1261 |

Questions?

- Following today's presentation, how comfortable do you feel understanding and using your health plan benefits and services?
- Are there any policies or procedures we did not cover today that you would like additional clarification on?

Elevate Medicare Advantage is a Medicare-approved HMO plan. Enrollment in Elevate Medicare Advantage depends on contract renewal. The Plan also has a written agreement with the Colorado Medicaid Program to coordinate your Medicaid benefits.