



New E-Payment Process for Providers

Denver Health Medical Plan (DHMP) is excited to introduce a new electronic payment process using Zelis. This process provides the latest in secure payment technology while adding efficiency to the claims payment process.

What does this mean for you? We invite you to enroll with Zelis to receive electronic claim payments and remittances. Once enrolled in the Zelis Payment Network, you will receive streamlined payments and remittances for DHMP and 350+ additional payers in the Zelis network.

For some of you, one of the default changes coming will be that there will now be a one to one relationship between remittance advice (RA), both paper and 835/ERA, and your payment. You will no longer be receiving multiple RA's for one check. When you onboard with Zelis, you will have the opportunity to select from other payment options as well. The default will be one RA to one check. Please reach out to us if you have concerns regarding this change at **ManagedCare.ProviderRelations@dhha.org**.

To enroll, contact a Zelis Provider Enrollment Advisor today at **1-855-496-1571** or visit **Zelis.com/Provider-Solutions/Provider-Enrollment** for more information.

Please Enroll as soon as possible if you would like to join the Zelis process

If you decide not to enroll, you will receive a paper check and Remittance Advice or can log into our provider portal to access your Remittance Advice electronically.

Thank you for your participation and continued support of DHMP members!

The Power of Enrolling with Zelis

Remove the hassle of managing individual payments from multiple insurers by receiving one consolidated payment and remittance stream from a network of 350+ insurers.



Choose how you get paid

Choose payment and remittance options that match your workflow, including ACH, which deposits funds into your account faster than checks.



Easy reconciliation

Gain detailed insights into your claim payments with Zelis CAQH Core III certified Electronic Remittance Advice (ERA) or 835s.



Information at your fingertips

Experience the simplicity of one online portal to access payment and remittance data for 350+ insurers.



Help if you need it

Spend less time on hold with one dedicated support team for payment or remittance issues with any of the 350+ insurers.



Peace of mind

Rest assured your information and payments are protected thanks to a multi-layer security approach, backed by HITRUST certification.