

FREE RIDES TO DOCTOR APPOINTMENTS!

Non-Emergency Medical Transport (NEMT) is a covered benefit for Elevate Medicare Advantage members. You have **unlimited** roundtrip rides that can be used to visit any plan-approved, health-related location.

HOW IT WORKS:

1. Contact Access2Care at least 48 business hours before your appointment
2. Be ready with the following information:

Name and Address

Member ID

Date of Birth

Phone Number

Appointment Date and Time

Provider Name and Address

Pick-up Address

Cell Phone Number (if available)

Medical Equipment (e.g. wheelchair, walker, etc.)

3. You will receive a call from your driver to confirm the exact pick-up time within 24 hours of your appointment
 - Please be ready at least 60 minutes prior to your appointment to ensure on-time arrival
 - To cancel a ride or change your ride information, call Access2Care or use the app



Call to schedule your ride today! 1-877-692-5315
6 a.m. to 9 p.m., 7 days a week

NEW: Download the Access2Care Mobile App!



Note: If you are having a medical emergency, call 9-1-1 or go to the nearest hospital.