

INFERTILITY

FREQUENTLY ASKED QUESTIONS (FAQ)

Question (Q): What is infertility:

Answer (A): Failure to become pregnant following: at least one (1) year of regular unprotected sex for female age 35 years or younger or at least six (6) months of regular unprotected sex for female older than 35 years.

Q: What plans cover infertility services?

A: DHHA HMO, HighPoint HMO, HighPoint POS, and all Exchange and Colorado Option plans. Coverage may vary by plan.

Q: If covered, what is the cost of my medical treatment?

A: Infertility treatments follow standard copay, deductible, and co-insurance amounts listed in your member handbook.

Q: Do I have an annual or lifetime dollar limit for fertility benefits?

A: No, there is no annual or lifetime limit for infertility benefits.

Q: Is prior authorization needed for infertility services?

A: Yes, prior authorization is needed for all infertility services.

Q: What infertility specialist are in-network?

A: Conceptions is currently the only contracted provider in-network.

Q: How can I schedule an appointment with an infertility specialist?

A: Your provider can send a prior authorization request to the plan with a referral to a Conceptions infertility specialist once you are diagnosed with infertility.

Q: What infertility services are covered?

A: Covered infertility services include diagnostic testing and treatment for infertility and standard fertility preservation services, including three completed oocyte retrievals with unlimited embryo transfers.

Q: Does my plan cover preservation services?

A: Yes, preservation may be covered for a person who has a medical condition, expected to undergo medication therapy, surgery, radiation, chemotherapy, or other medical treatment that is recognized to cause a risk of impairment to fertility.

Q: Are eggs retrieved from one female and fertilized by donated sperm, then implanted into another female a covered benefit?

A: No, this is not a covered benefit.

Q: How does the authorization process work?

A: Your provider will send a prior authorization request form to DHMP. The provider will supply each procedure code(s) and will request a date range. This allows the provider to repeat the procedure within the requested date range if needed.

Q: Where can I fill my prescriptions?

A: Prescriptions can be filled at any National Network Pharmacy. MedImpact Direct, King Soopers, Walgreens, Safeway and most large retail pharmacy chains are examples. Specialty medications are sent to Med Impact Specialty Direct at 1-877-391-1103.

Q: Which of my fertility medications, if any, require prior authorization?

A: You can find a full list of medications in the pharmacy link on the DHMP member website. The formulary will specify if there is a preferred medication and if a medication requires prior authorization.

[DHHA Plan Pharmacy Formulary](#)

[Exchange and Colorado Option Pharmacy Formulary](#)