

FREE RIDES TO DOCTOR APPOINTMENTS!

Non-Emergency Medical Transport (NEMT) is a covered benefit for Elevate Medicare Advantage members. You have **unlimited** roundtrip rides that can be used to visit any plan-approved, health-related location.

HOW IT WORKS:

1. Call Access2Care at least 48 hours before your appointment
2. Be ready with the following information:
 - Name and Address
 - Health Plan ID
 - Date of Birth
 - Phone Number
 - Appointment Date and Time
 - Provider Name and Address
 - Pick-up Address
 - Cell Phone Number (if applicable)
 - Medical Equipment (be sure to let Access2Care know if you use any medical equipment such as a wheelchair, walker, etc.)
3. You will receive a call from your driver to confirm the exact pick-up time within 24 hours of your appointment
 - Please be ready at least 60 minutes prior to your pick-up time to make sure you arrive on time
 - To cancel a ride or change your ride information, call Access2Care



Call to schedule your ride today! 1-877-692-5315
6 a.m. to 9 p.m., 7 days a week

Note: If this is a medical emergency, call 9-1-1 or go to the nearest hospital.