DHMP Portal and Mobile App

With DHMP’s website and mobile app, you can view plan data, claims, get an ID card, and more!

1) Type denverhealthmedicalplan.org in your browser and click the Member Login button.

2) A) Enter username, password, and Log In. 
   B) Sign Up Here if you are new.

Note: Username and password are the same for the DHMP website and mobile.
3) Under **Quick Links**, you can choose A) Claims, B) plan data, C) ID Cards, D) Messages, or E) Your Health Portal.

4) Hover over **My Health Plan** for drop down options.
5) Under Claims, A) download or print the EOB, B) view the claim number, C) DOS, D) doctor, E) member amount, and F) status.

Note: Click the claim number to view claim details.
6) Select **Authorizations**, add filters (A E) if needed, and F) **Search**.
Using the DHMP Mobile App on Your Smartphone

1) Select the DHMP mobile app in the Apple or Android app store.
2) Once the app is set up, click open or on the app icon.
3) Log in with your username and password.
4) Select A) My Health Plan, B) view ID card, C) my claims, or D) your inbox.
5) From MY HEALTH PLAN, select A) Benefits and Eligibility, B) Authorizations, C) Claims, or D) View ID Card.
6) Log in with your username and password.

Note: Click More in the lower right navigation bar for My Settings, My Plan, find a doctor and more.