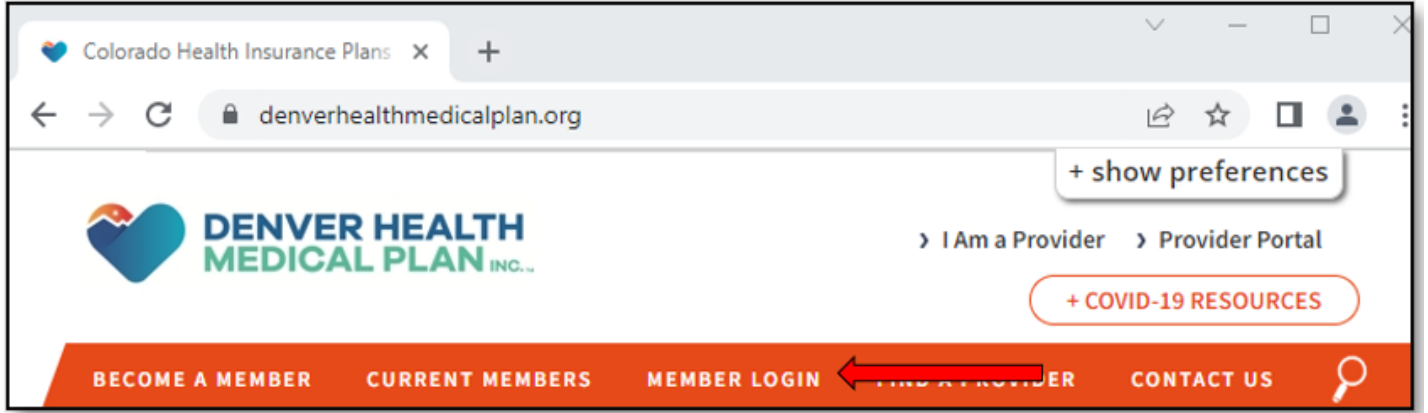


DHMP Portal and Mobile App

With DHMP's website and mobile app, you can view plan data, claims, get an ID card, and more!

1) Type denverhealthmedicalplan.org in your browser and click the **Member Login** button.



2) A) Enter username, password, and Log In.
B) Sign Up Here if you are new.

Member Login

Username [Forgot your username?](#)

Password [Forgot your password?](#)

LOG IN

NEW USER? _____

All you need is your Member ID card.

[Authorized Representative](#)

A

B

Note: Username and password are the same for the DHMP website and mobile

3) Under **Quick Links**, you can choose A) Claims, B) plan data, C) ID Cards, D) Messages, or E) Your Health Portal.



Denver Health Medical Plan Inc. Contact Support Messages Welcome BRIAN

MY HEALTH MY PROVIDERS MY HEALTH PLAN MY PREFERENCES

QUICK LINKS

- CLAIMS
- BENEFITS AND ELIGIBILITY
- ID CARDS
- SECURE MESSAGES
- ACCESS YOUR WELLNESS PORTAL

Welcome to your Member Portal

4) Hover over **My Health Plan** for drop down options.



Denver Health Medical Plan Inc. Contact Support Messages Welcome

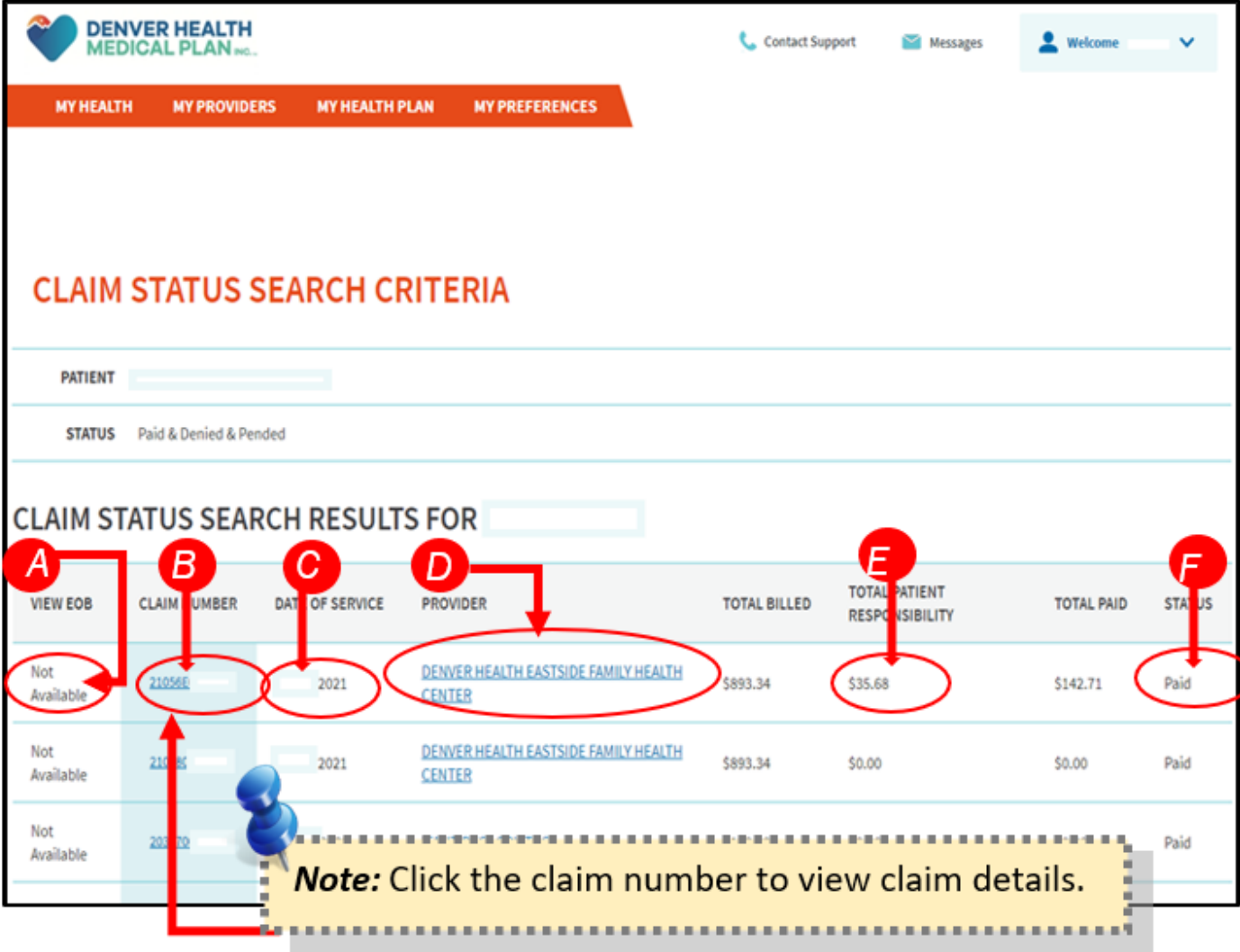
MY PROVIDERS MY HEALTH PLAN

SEARCH RE

- Authorizations
- ID Card Request
- Claims Search
- Benefits and Eligibility

Collapse Search

5) Under Claims, A) download or print the EOB, B) view the claim number, C) DOS, D) doctor, E) member amount, and F) status.



CLAIM STATUS SEARCH CRITERIA

PATIENT

STATUS Paid & Denied & Pended

CLAIM STATUS SEARCH RESULTS FOR

VIEW EOB	CLAIM NUMBER	DATE OF SERVICE	PROVIDER	TOTAL BILLED	TOTAL PATIENT RESPONSIBILITY	TOTAL PAID	STATUS
Not Available	210568	2021	DENVER HEALTH EASTSIDE FAMILY HEALTH CENTER	\$893.34	\$35.68	\$142.71	Paid
Not Available	210565	2021	DENVER HEALTH EASTSIDE FAMILY HEALTH CENTER	\$893.34	\$0.00	\$0.00	Paid
Not Available	202332						Paid

Note: Click the claim number to view claim details.

6) Select **Authorizations**, add filters (A E) if needed, and F) **Search**.

The screenshot displays the Denver Health Medical Plan user interface. At the top, there are navigation tabs for 'MY PROVIDERS', 'MY HEALTH PLAN', and 'MY PREFERENCES'. Below these, the 'Authorizations' section is active, showing a 'SEARCH REQUESTS' dropdown menu with options for 'ID Card Request', 'Claims Search', and 'Benefits and Eligibility'. The search filters are as follows:

- Requesting Provider (A):** An empty search field with a magnifying glass icon.
- Servicing Provider (B):** An empty search field with a magnifying glass icon.
- Request Number (C):** An empty search field.
- Date Range (D):** A date range selector showing '10/12/2018' to '10/12/2021'.
- Requested Service (E):** A set of checkboxes for 'Outpatient', 'Admission', 'Approved', 'Denied', and 'In Progress', all of which are currently checked.

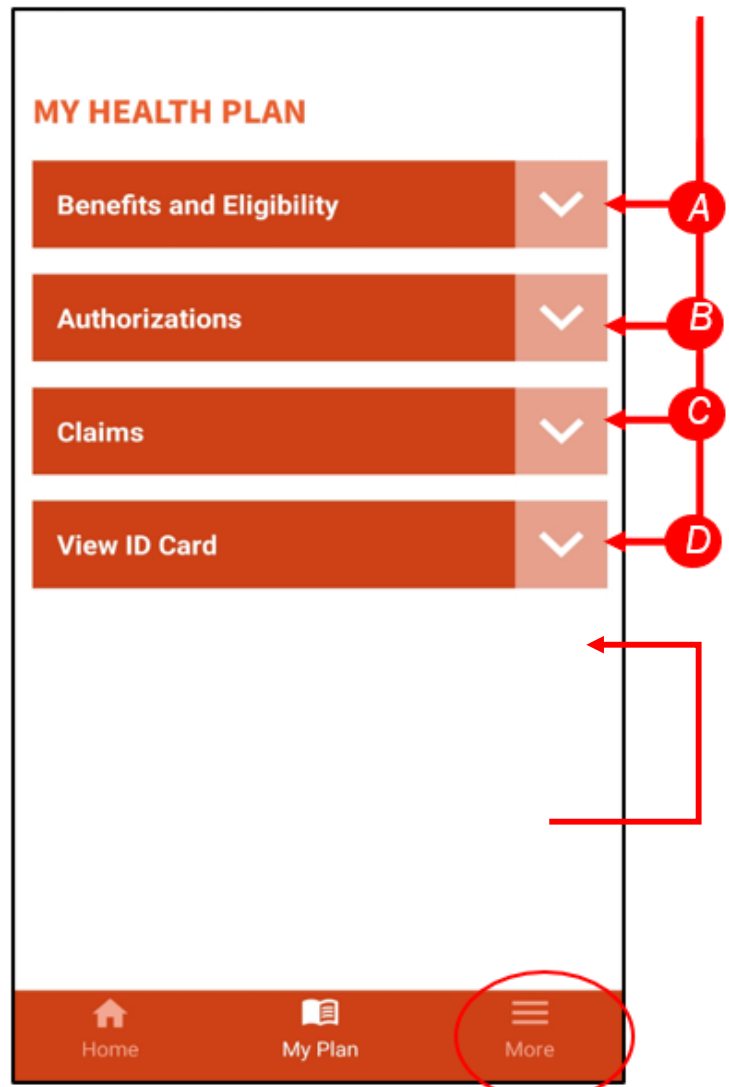
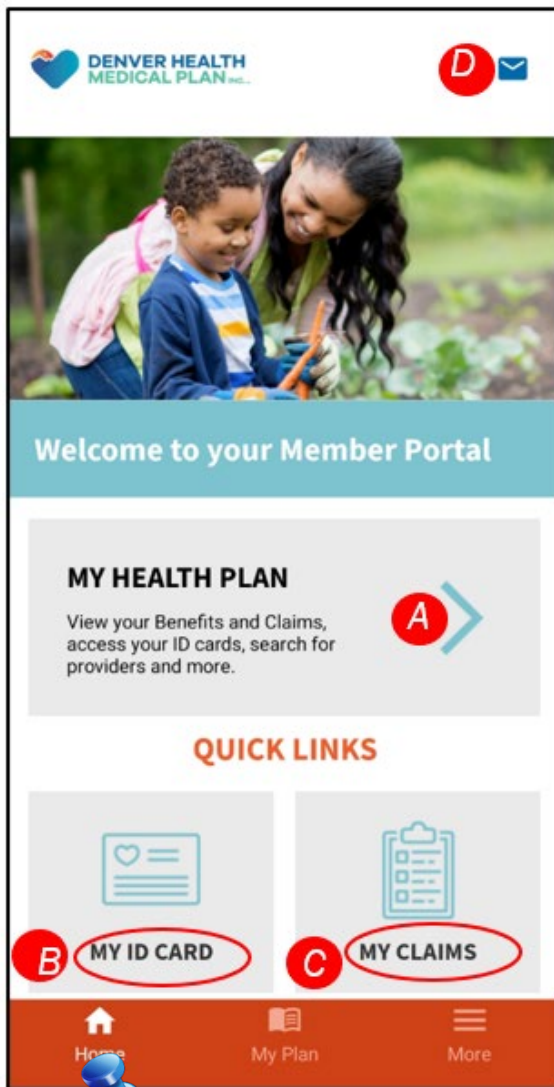
At the bottom of the filter section, there is a 'SEARCH REQUESTS' button. A large red arrow points from the right side of the page towards this button. Below the button, the text 'No records available.' is displayed.

Using the DHMP Mobile App on Your Smartphone

- 1) Select the DHMP mobile app in the Apple or Android app store.
- 3) Once the app is set up, click open or on the app icon.
- 4) Log in with your username and password.

5) Select A) My Health Plan, B) view ID card, C) my claims, or D) your inbox.

6) From **MY HEALTH PLAN**, select A) **Benefits and Eligibility**, B) **Authorizations**, C) **Claims**, or D) **View ID Card**.



Note: Click **More** in the lower right navigation bar for **My Settings, My Plan**, find a doctor and more.