ELEVATE
MEDICARE ADVANTAGE
Denver Health Medical Plan Inc.™

Access2Care

FREE RIDES TO DOCTOR APPOINTMENTS FOR DHMP MEDICARE MEMBERS!

Non-Emergency Medical Transport (NEMT) is a covered benefit for Denver Health Medical Plan, Inc. (DHMP) Medicare members. You have **unlimited** roundtrip rides that can be used to visit any plan-approved, health-related location.

See backside for more details.

Call to schedule your ride today!
1-877-692-5315
6 a.m. to 9 p.m., 7 days a week

Note: If this is a medical emergency, call 9-1-1 or go to the nearest hospital.

HOW IT WORKS:

1. Call Access2Care at least 48 hours before your appointment

2. Be ready with the following information:
   - ☐ Name
   - ☐ Health Plan ID
   - ☐ Date of Birth
   - ☐ Address
   - ☐ Phone Number
   - ☐ Appointment Date
   - ☐ Appointment Time
   - ☐ Provider Name
   - ☐ Provider Address
   - ☐ Pick-up Address
   - ☐ Cell Phone Number (if applicable)
   - ☐ Medical Equipment (be sure to let Access2Care know if you use any medical equipment such as a wheelchair, walker, etc., as they have different vehicles that will accommodate your needs)

3. You will receive a call from your driver to confirm the exact pick-up time 24 hours before your appointment

   - Please be ready at least 60 minutes prior to your appointment so we can ensure on-time arrival

   - To cancel a ride or change your ride information, call Access2Care at 1-877-692-5315

ATTENTION: If you speak Spanish, language assistance services, free of charge, are available to you. Call 1-877-956-2111 (TTY: 711).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Para obtener más información, llame al 1-877-956-2111 (TTY: 711).