



DHMP Medicaid Choice Newborn Provider Tip Sheet

This Provider Tip Sheet document is intended to provide guidance to providers regarding the DHMP Medicaid Choice newborn process.

- Newborn Assignment and Process
 - A Newborns plan attribution is based on the mother/oldest female on the case and the newborn will be attributed to the same plan (e.g., RAE or MCO).
 - Newborns are not be attributed to DHMP until:
 - They have received their own Medicaid ID; **and**
 - They have been discharged from the hospital
 - What happens when the baby is born and goes directly to NICU or requires an extended inpatient stay at time of birth?
 - Once the newborn is assigned a Medicaid ID the IC will attribute the newborn to DHMP if it lives in Denver County. Unfortunately, the IC cannot know if a newborn is still inpatient after being born.
 - When this occurs, DHMP can request a disenrollment for the newborn based on the inpatient stay rules that do not allow a member to change their plan attribution during an inpatient stay.
 - Newborns that do not have their Medicaid ID assigned can be difficult to determine if they will be enrolled into DHMP as they cannot be verified in the Provider Portal.
 - If you are unsure of the newborns assignment and you provide services, and the newborn is enrolled into DHMP:
 - Submit an authorization request and the Utilization Management team will review the request.
 - The guardian of the newborn has 90 days after the date of enrollment into DHMP to transition services into the Denver Health system or to disenroll from DHMP.
 - DHMP will review and authorize services for the newborn during the time of assignment to DHMP.
 - The member must contact Health First Colorado to request a disenrollment from DHMP.
 - If after the 90 days the member does not contact Health First Colorado and request a disenrollment, the member will be locked into DHMP until their open enrollment period and will need to obtain services through the Denver Health system.



- DHMP Provider Resources
 - <https://www.denverhealthmedicalplan.org/provider-forms-and-materials>
 - In addition to routine authorization forms and processes, this webpage includes Tip Sheets for different services and the organization responsible for paying for the service. Examples of tip sheets are behavioral health services and applied behavior analysis.
- Points of contact
 - Member Contact Numbers
 - Colorado Medical Assistance Program (CMAP) (800) 221-3943
 - Assistance with updating Demographics, income, adding/removing members from the case
 - DHMP Health Plan Services (303) 602-2116
 - Direct Contact with the plan
 - Health First Colorado Enrollment (303) 839-2120
 - Request Plan Change when still in initial 90 Days
 - Health First Colorado Member Contact Center (800) 221-3943
 - Provider Contact Numbers
 - DHMP Health Plan Services (303) 602-2100, providers to use with enrollment/eligibility questions on members
 - Colorado Medical Assistance Program (CMAP)
- Verification of member eligibility for Providers, send an email to eemapliaison@dhha.org