Updates from the DHMP Health Plan
Medical Management Department

NOTIFICATION OF UPDATES TO PROVIDER TIP SHEETS:

1. We have recently updated the Provider Tip Sheet for Neuropsychological Testing requests, which can be found on the DHMP website here: denverhealthmedicalplan.org/provider-tips-neuropsychology-testing

2. We have recently updated the Provider Tip Sheet for Authorization Submissions, which can be found on the DHMP website here: denverhealthmedicalplan.org/provider-tips

   ATTENTION: Please enter the Servicing Provider Billing NPI and Tax ID on all Prior Authorization Requests. Having a matching NPI and TAX ID on the authorization request and claim submission expedites claims processing.

3. We have recently updated the Provider Tip Sheet with Billing Guidelines for Outpatient Therapy, which can be found on the DHMP website here: denverhealthmedicalplan.org/provider-tips-outpatient-therapy

   ![](DHMP_Billing_Guidelines.png)

   *TL modifier is only used by CO Medicaid

NOTIFICATION OF NEW FAX LINE FOR INPATIENT CLINICAL RECORDS:

The DHMP Utilization Management (UM) Department has added a new fax line for submission of Inpatient Clinical Records to expedite reviews. Inpatient Clinical Records can now be faxed to 303-602-2004. All other fax numbers remain the same. Below is a list of all the fax numbers to contact the DHMP UM Department.

UM Department Fax Numbers:

1. Outpatient Fax: 303-602-2128
2. Inpatient Admit and Discharge Notification Fax: 303-602-2127
3. Inpatient Clinical Records Fax: 303-602-2004
4. Urgent/Expedited Fax: 303-602-2160