The DHMP Provider Portal is LIVE!

The Denver Health Medical Plan (DHMP) Provider Portal is your centralized resource for managing patient care anytime, anywhere. With it, you can access important information, send secure messages, check claims status, view authorizations and more — all right from your desktop. Set up your account or login at the link below:

denverhealthmedicalplan.org/dhmp-your-provider-portal

PROVIDER PORTAL USER GUIDE:

A local ‘Administrator’ is the single primary point of contact for the provider office and is responsible for granting access to the portal, maintaining provider accounts for office staff, and conducting an annual review of staff access within the portal. An updated Provider/Entity Attestation Form is required annually from the Administrator. You can access the Provider/Entity Attestation Form at the link below:

denverhealthmedicalplan.org/sites/default/files/2021-11/Provider%20Portal%20Attestation%20Form%202021%20-%20Fillable_1-5-21.pdf

KEY POINTS REQUIRED TO REMEMBER AS THE ADMINISTRATOR (TO ACCESS THE PORTAL WITH NO DELAYS):

1. Administrator must be identified by the entity
   a. As the designated Administrator, it is essential that you inform your internal teams that you have been designated this role (to prevent duplicate attestations, as this will cause a delay)

2. Administrator is required to register on the portal

3. Requests submitted with missing data will automatically be denied

4. Provider/Entity Attestation Form must be complete with TIN, date and signature. Once completed, this form should be emailed to: DHMP_Portal@dhha.org

If you receive a registration denial, please confirm:

» You have been designated as the Administrator
» Your Provider/Entity Attestation Form has been submitted
» All registration fields are complete