



ELEVATE
MEDICARE ADVANTAGE

Denver Health Medical Plan Inc.™



Over-the-counter health and wellness products

2022 CATALOG AND ORDER FORM

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Note

The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

2022 Over-the-Counter (OTC) Health and Wellness Product Order Form

You may need over-the-counter (OTC) health and wellness products, but they may be hard to budget for. To help, your Elevate Medicare Advantage Plan offers an OTC benefit that allows you to buy some of these products and have them shipped to your home.

How to place your order



By mail or fax

Due to the time it takes to receive your request by mail, we ask you to allow extra time when placing your order. Submit your order before the last week of the quarter (March, June, September and December).

Mail your order form to:

P.O. Box 1197
Cincinnati, OH 45201-1197

or fax the order form pages to **1-800-379-7617**



By phone:

844-330-7780 (TTY 711)

Monday - Friday, 6 a.m. - 9 p.m. and Saturday, 6 a.m. - 4:30 p.m., Mountain Time.

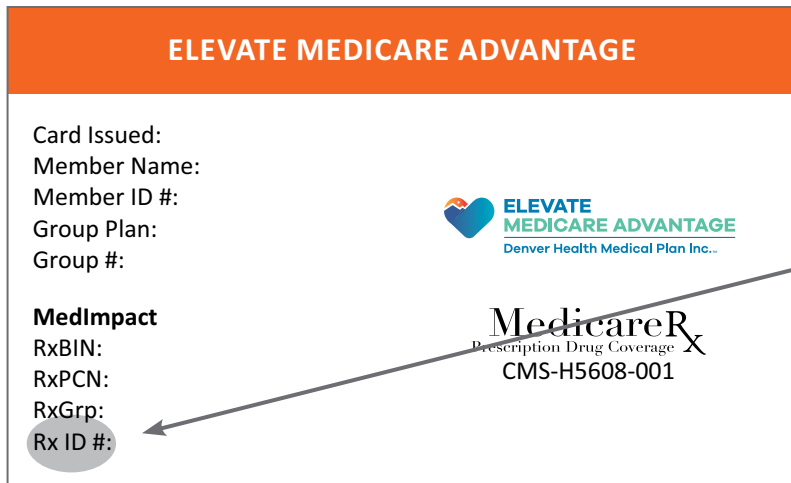
Using your OTC Account

If your order goes over your allowance, please include your check, money order or enter your credit card information to pay the left-over amount due. Balances higher than the allowance amount will include sales tax. **Failure to submit payment in full will lead to items being cancelled to bring your order total at or below your benefit allowance. Please be sure to provide your payment information each time you order over your allowance amount.**



This benefit does not include a rollover allowance, your allowance will need to be used within each quarter—any unused allowance will not roll over.

You will need to provide your Rx ID# when you fill out your order form. The Rx ID# can be found on your Member ID card.



Submit your request using your Rx ID # from your Elevate Medicare Advantage member ID card.

*Sale of products containing Dextromethorphan are prohibited to members under the age of 18. Limit quantity of two per order.

**Limit one per plan year. Prior to purchase, the enrollee is strongly encouraged to have a conversation with their personal provider about the appropriateness of this OTC item.

+Product cannot be shipped to P.O. Boxes, Alaska, Hawaii or Puerto Rico

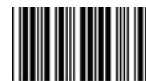
++ Sale of products containing nicotine are prohibited to members under the age of 21.

OTC items may only be purchased for the plan enrollee. It is prohibited to purchase OTC items for family members and friends. Purchase of covered OTC products made under emergency circumstances may be eligible for reimbursement when the benefit allowance is available. Returns or refunds are not accepted for items that were properly dispensed.

The following items are not covered under this OTC benefit (non-eligible items): Baby items, Contraceptives, Convenience (non-medical items), Cosmetics and Food Supplements.

The OTC benefit is only available to our Elevate Medicare Advantage members. Call **844-330-7780** (TTY **711**) if you have questions about your order or about how to use this benefit, Monday - Friday, 6 a.m. - 9 p.m. and Saturday, 6 a.m. - 4:30 p.m., Mountain Time.

2022 Health and Wellness Product Order Form



903



MEMBER INFORMATION

Member Rx ID# (from your member ID card) Date of birth

Gender
Male
Female

First name

Last name

MI

Street number

Street name

Apt/suite #

Urbanization Code (for Puerto Rico addresses only)

City

State

ZIP code

Daytime phone

Evening phone

Please check
box if this is a
new address:

During which month would you like to receive this order?

If a month is not selected, your order will be processed the month your request is received.

PAYMENT INFORMATION (if applicable)

If your total order is less than your plan's allowance, you DO NOT need to include payment and you will receive the items you ordered. If your order exceeds your plan's allowance, please enter your credit card information below to pay the remaining amount due. **Failure to submit payment in full will lead to items being cancelled to bring your order total at or below your benefit allowance. Please be sure to provide your payment information each time you order over your allowance amount.**

Please do not send cash.

To pay by credit card, please complete the following:

Credit/Debit Card #

Exp. Date

Cardholder First Name

Cardholder Last Name

Cardholder Signature:

Orders will be shipped to your home by FedEx, UPS or the US Postal Service at no extra charge to you. Please allow 10 to 14 business days for processing from the time the pharmacy receives your order. **Orders may be split into multiple shipments.** You'll receive a generic comparable to the name-brand product. This product list is subject to change. If a product is unavailable or not in stock, it may be substituted for a similar product at no additional charge. The brand name product may also be sent. **The pharmacy reserves the right to limit the quantities of OTC medications and supplies dispensed.** Please check with your healthcare provider before taking OTC medicines. Some items may vary depending on manufacturer (for example: caplets, tablets, capsules or soft gels may be substituted for one another). Returns or refunds are not accepted for items that were properly dispensed.

H5608_OTCFORM_C

Member Rx ID# (from your member ID card) Date of birth



903A



First name

Last name

MI

PRODUCT SELECTION

*Write in the quantity of the product you would like to receive, not the package size listed in catalog.

Product code	Product name	Quantity*	Price
Example: 016	Aspirin Low Dose 81mg EC	1	\$6
1 OTC	_____	_____	_____
2 OTC	_____	_____	_____
3 OTC	_____	_____	_____
4 OTC	_____	_____	_____
5 OTC	_____	_____	_____
6 OTC	_____	_____	_____
7 OTC	_____	_____	_____
8 OTC	_____	_____	_____
9 OTC	_____	_____	_____
10 OTC	_____	_____	_____
11 OTC	_____	_____	_____
12 OTC	_____	_____	_____
13 OTC	_____	_____	_____
14 OTC	_____	_____	_____
15 OTC	_____	_____	_____

To order by mail, send the completed product order form page along with credit card information (if applicable) to:
P.O. Box 1197
Cincinnati, OH 45201-1197

Your total order amount \$ _____

Plan allowance \$ _____

Total remaining amount due \$ _____

Balances higher than the allowance amount will have sales tax applied

Antacid, antidiarrheal and laxatives

Antacid/anti-gas liquid

Compare to: Mylanta®



\$8 | 12 oz
Product code
032

Anti-diarrheal tablets – Loperamide 2 mg

Compare to: Imodium® A-D



\$7 | 24 count
Product code
318

Anti-hemorrhoidal ointment

Compare to: Preparation H®



\$7 | 2 oz
Product code
031

Biscodyl 5 mg

Compare to: Dulcolax®



\$7 | 25 count
Product code
093

Calcium carbonate antacid – Regular strength

Compare to: Tums® Regular Strength



\$7 | 150 count
Product code
203

Dairy digestive supplement – Lactase enzyme

Compare to: Lactaid® Tabs



\$10 | 60 count
Product code
116

Effervescent antacid and pain relief

Compare to: Alka-Seltzer®



\$8 | 36 count
Product code
215

Esomeprazole 20 mg

Compare to: Nexium® 24 HR



\$17 | 28 count
Product code
323

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Extra strength gas relief softgels

Compare to: Gas-X® Extra Strength



\$8 | 48 count
Product code
320

Famotidine 20 mg

Compare to: Pepcid® 20 mg



\$8 | 25 count
Product code
261

Fiber gummies

Compare to: Vitafusion™ Fiber Well Gummies



\$16 | 90 count
Product code
415

Fiber laxative tablets

Compare to: FiberCon®



\$9 | 90 count
Product code
208

Glycerin suppositories

Compare to: Fleet®



\$7 | 25 count
Product code
503

Hemorrhoidal suppositories

Compare to: Preparation H® Suppositories



\$7 | 12 count
Product code
216

Laxative (Bisacodyl) 10 mg suppositories



\$7 | 12 count
Product code
504

Meclizine 25 mg

Compare to: Bonine®



\$8 | 100 count
Product code
505

Medicated hemorrhoidal pads

Compare to: Tucks® Pads



\$8 | 100 count
Product code
358

Milk of magnesia – Laxative/antacid

Compare to: Phillips® Milk of Magnesia



\$7 | 12 oz
Product code
033

Motion sickness tablets – Dimenhydrinate 50 mg

Compare to: Dramamine®



\$6 | 12 count
Product code
120

Nausea relief liquid

Compare to: Emetrol®



\$7 | 4 oz
Product code
351

Omeprazole 20 mg

Compare to: Prilosec OTC® 20 mg



\$10 | 14 count
Product code
112

Pink bismuth – chewable tablets

Compare to: Pepto-Bismol® Chewable Tablets



\$7 | 30 count
Product code
115

Polyethylene glycol 3350

Compare to: MiraLAX®



\$10 | 8.3 oz
Product code
264

Psyllium fiber laxative capsules

Compare to: Metamucil® Capsules



\$11 | 160 count
Product code
258

Psyllium fiber supplement, orange, smooth texture powder

Compare to: Metamucil®



\$10 | 13 oz
Product code
359

Psyllium fiber supplement, orange, sugar-free, smooth texture powder

Compare to: Metamucil® Sugar Free



\$9 | 10 oz
Product code
360

Senna laxative tablets

Compare to: Senokot®



\$10 | 100 count
Product code
233

Stool softener capsules

Compare to: Colace®



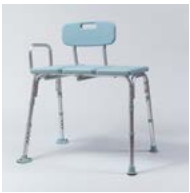
\$7 | 100 count
Product code
101

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Bath safety

Adjustable transfer bench**

Compare to: Drive Medical



\$80 | 1 count
Product code
416

Bath bench with arms and back**

Compare to: Essential Medical Supply Shower Bench with Back



\$60 | 1 count
Product code
417

Bath bench with arms, no back**

Compare to: Essential Medical Supply Shower Bench



\$50 | 1 count
Product code
418

Bath mat**



\$12 | 1 count
Product code
371

Grab bar, knurled chrome, 12"



\$15 | 1 count
Product code
491

Grab bar, knurled chrome, 24"



\$18 | 1 count
Product code
492

Grab bar, knurled chrome, 32"



\$22 | 1 count
Product code
493

Handheld shower



\$22 | 1 count
Product code
494

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Raised toilet seat – 250 lbs. capacity**



\$25 | 1 count
Product code
372

Toilet safety rails**

Compare to: Nova® Toilet Safety Rails



\$40 | 1 count
Product code
420

Tub and stair safety treads



\$8 | 8 count
Product code
373

Tub safety bar**

Compare to: Drive Medical Tub Safety Bar



\$40 | 1 count
Product code
421

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Cough, cold and allergy

Cetirizine HCL 10 mg

Compare to: Zyrtec® 10 mg



\$12 | 30 count
Product code
113

Claritin® RediTabs



\$24 | 30 count
Product code
495

Cough and cold high blood pressure tablets*

Compare to: Coricidin® HBP Cough and Cold



\$7 | 16 count
Product code
260

Cough drops, black cherry, sugar-free

Compare to: Halls® Cough Drops, Sugar Free



\$3 | 25 count
Product code
422

Cough drops, honey lemon

Compare to: Halls® Cough Drops



\$3 | 30 count
Product code
423

Cough formula expectorant

Compare to: Robitussin®



\$7 | 8 oz
Product code
321

Cough suppressant/expectorant, sugar-free*

Compare to: Robitussin® Sugar Free DM



\$7 | 4 oz
Product code
210

Cough suppressant/nasal decongestant/expectorant*

Compare to: Robitussin® CF



\$7 | 4 oz
Product code
096

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Daytime cold and flu softgels*

Compare to: DayQuil™



\$7 | 16 count
Product code
237

Expectorant – Guaifenesin 400 mg

Compare to: Mucus Relief 400 mg



\$9 | 30 count
Product code
111

Eye itch relief 0.025% eye drops

Compare to: Zaditor®



\$13 | .17 fl oz
Product code
291

Fexofenadine 180 mg

Compare to: Allegra®



\$15 | 30 count
Product code
496

Guaifenesin, Extended Release, 600mg



\$18 | 20 count
Product code
589

Levocetirizine

Compare to: Xyzal®



\$10 | 35 count
Product code
361

Loratadine 10 mg

Compare to: Claritin®



\$10 | 30 count
Product code
110

Loratadine liquid 5 mg/5 ml

Compare to: Children's Claritin®



\$9 | 4 oz
Product code
290

Medicated chest rub

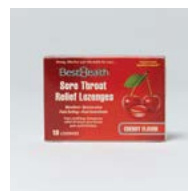
Compare to: Vicks VapoRub®



\$7 | 100 gm
Product code
043

Menthol/Benzocaine sore throat lozenges

Compare to: Cepacol® Lozenges



\$7 | 18 count
Product code
117

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Nasal decongestant PE max strength

Compare to: Sudafed® PE Tablets



\$6 | 36 count
Product code
228

Nasal decongestant spray

Compare to: Afrin®



\$6 | 1 oz
Product code
095

Nasal rinse kit

Compare to: NeilMed® Sinus Rinse™



\$18 | 1 count
Product code
497

Nasal strips medium

Compare to: Breathe Right® Nasal Strips



\$12 | 30 count
Product code
362

Phenol/oral anesthetic sore throat spray

Compare to: Chloraseptic®



\$7 | 6 oz
Product code
220

Saline nasal spray

Compare to: Ocean® Saline Nasal Spray



\$7 | 3 oz
Product code
325

Sinus – Acetaminophen/phenylephrine HCl

Compare to: Tylenol® Sinus



\$7 | 24 count
Product code
097

Steam inhaler**

Compare to: Vicks® Steam Inhaler



\$45 | 1 count
Product code
424

Theraflu MultiSymptom Severe Cold*

Compare to: Theraflu MultiSymptom Severe Cold with Green Tea & Honey Lemon Hot Liquid Powder for Cough & Cold Relief



\$12 | 6 count
Product code
498

Triamcinolone allergy nasal spray

Compare to: Nascort® Allergy 24 hour



\$18 | .57 fl oz
Product code
293

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Diabetes management

Compression dress socks, 8–15 mmHg, black – L

Compare to: Curad®



\$17 | 1 pair
Product code
499

Compression dress socks, 8–15 mmHg, black – M

Compare to: Curad®



\$17 | 1 pair
Product code
500

Compression dress socks, 8–15 mmHg, black – S

Compare to: Curad®



\$17 | 1 pair
Product code
501

Compression stockings, 15–20 mmHg, regular beige size A (Ankle: 7" – 7 7/8"; Calf: 10" – 13")

Compare to: Jobst®



\$13 | 1 pair
Product code
265

Compression stockings, 15–20 mmHg, regular beige size B (Ankle: 8" – 8 7/8"; Calf: 12" – 15")

Compare to: Jobst®



\$13 | 1 pair
Product code
266

Compression stockings, 15–20 mmHg, regular beige size C (Ankle: 9" – 9 7/8"; Calf: 14" – 17")

Compare to: Jobst®



\$13 | 1 pair
Product code
267

Compression stockings, 15–20 mmHg, regular beige size D (Ankle: 10" – 10 7/8"; Calf: 16" – 19")

Compare to: Jobst®



\$13 | 1 pair
Product code
268

Compression stockings, 15–20 mmHg, regular beige size E (Ankle: 11" – 11 7/8"; Calf: 18" – 21")

Compare to: Jobst®



\$13 | 1 pair
Product code
269

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Compression stockings, 15–20 mmHg, regular beige size F (Ankle: 12" – 12 7/8"; Calf: 20" – 23")

Compare to: Jobst®



\$13 | 1 pair
Product code
270

Compression stockings, 15–20 mmHg, regular beige size G (Ankle: 13" – 13 7/8"; Calf: 22" – 26")

Compare to: Jobst®



\$13 | 1 pair
Product code
271

Compression stockings, 15–20 mmHg, regular black size A (Ankle: 7" – 7 7/8"; Calf: 10" – 13")

Compare to: Jobst®



\$13 | 1 pair
Product code
329

Compression stockings, 15–20 mmHg, regular black size B (Ankle: 8" – 8 7/8"; Calf: 12" – 15")

Compare to: Jobst®



\$13 | 1 pair
Product code
330

Compression stockings, 15–20 mmHg, regular black size C (Ankle: 9" – 9 7/8"; Calf: 14" – 17")

Compare to: Jobst®



\$13 | 1 pair
Product code
331

Compression stockings, 15–20 mmHg, regular black size D (Ankle: 10" – 10 7/8"; Calf: 16" – 19")

Compare to: Jobst®



\$13 | 1 pair
Product code
332

Compression stockings, 15–20 mmHg, regular black size E (Ankle: 11" – 11 7/8"; Calf: 18" – 21")

Compare to: Jobst®



\$13 | 1 pair
Product code
333

Compression stockings, 15–20 mmHg, regular black size F (Ankle: 12" – 12 7/8"; Calf: 20" – 23")

Compare to: Jobst®



\$13 | 1 pair
Product code
334

Compression stockings, 15–20 mmHg, regular black size G (Ankle: 13" – 13 7/8"; Calf: 22" – 26")

Compare to: Jobst®



\$13 | 1 pair
Product code
335

Diabetes circulatory crew socks, 8–15 mmHg, black L



\$10 | 1 pair
Product code
374

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Diabetes circulatory crew socks, 8–15 mmHg, black M



\$10 | 1 pair
Product code
375

Diabetes circulatory crew socks, 8–15 mmHg, black S



\$10 | 1 pair
Product code
376

Diabetes circulatory crew socks, 8–15 mmHg, black XL



\$10 | 1 pair
Product code
377

Diabetes circulatory crew socks, 8–15 mmHg, white L



\$10 | 1 pair
Product code
379

Diabetes circulatory crew socks, 8–15 mmHg, white M



\$10 | 1 pair
Product code
380

Diabetes circulatory crew socks, 8–15 mmHg, white S



\$10 | 1 pair
Product code
381

Diabetes circulatory crew socks, 8–15 mmHg, white XL



\$10 | 1 pair
Product code
382

Diabetic blood sugar log book



\$11 | 1 count
Product code
502

Diabetic foot care telescoping inspection mirror



\$12 | 1 count
Product code
368

Diabetic skin relief foot cream

Compare to: Gold Bond® Diabetic Skin Relief Foot Cream



\$11 | 3.4 oz
Product code
272

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Glucose tablets – Six pack of 10

Compare to: DEX4® Glucose Tablets



\$12 | 60 count

Product code

305

Sharps container

Compare to: BD™ Home Sharps container



\$6 | 1 count

Product code

274

First aid

Alcohol prep pads

Compare to: Curad® Alcohol Swabs



\$4 | 100 count
Product code
035

Antiseptic spray



\$4 | 2 oz
Product code
506

Burn relief spray



\$4 | 2 oz
Product code
507

Butterfly closures



\$4 | 12 count
Product code
508

Cloth tape 1" X 10 yards



\$5 | 1 count
Product code
509

Curad® Adhesive Bandages – Fingertip



\$8 | 100 count
Product code
510

Curad® Adhesive Bandages – Knuckles



\$8 | 100 count
Product code
511

Curad® Bandage Variety Pack



\$11 | 200 count
Product code
512

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Curad® Germ Shield Gel



\$6 | .5 oz
Product code
513

Curad® Non-Stick Pads 3" X 4"



\$5 | 10 count
Product code
519

Curad® Quick Stop Blood Controlling Bandages



\$6 | 30 count
Product code
514

Curad® Silicone Bandages



\$4 | 20 count
Product code
515

Curad® Soothe & Cool Burn Bandages, Instant Cooling, Assorted Sizes



\$9 | 8 count
Product code
516

Curad® Spray Bandage†



\$10 | 1.35 oz
Product code
517

Curad® Wound Care Kit (gauze pads, non-stick pad, paper tape)



\$9 | 25 pcs.
Product code
518

Elastic bandage, 4"

Compare to: Ace® Bandage



\$5 | 1 count
Product code
226

Elastic bandage, 6"

Compare to: Ace® Bandage



\$9 | 1 count
Product code
425

First-aid kit, 175 pieces

Compare to: Curad® First Aid Kit 175 pcs



\$12 | 1 count
Product code
385

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Gauze sponges 4" X 4"



\$8 | 50 count
Product code
520

Hand sanitizer†

Compare to: Purell®



\$4 | 8 oz
Product code
427

Hand sanitizer wipes†

Compare to: Purell®



\$12 | 160 count
Product code
521

Hot water bottle



\$10 | 1 count
Product code
428

Hydrogen peroxide



\$2 | 16 oz
Product code
429

Ice bag



\$6 | 1 count
Product code
430

Paper tape 2" X 10 yards

Compare to: Curad® Paper Tape



\$9 | 1 count
Product code
431

Petroleum jelly

Compare to: Vaseline®



\$4 | 4 oz
Product code
432

Plastic bandages

Compare to: Band-Aid®



\$9 | 200 count
Product code
324

Rubbing alcohol†



\$3 | 16 oz
Product code
433

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Triple antibiotic ointment plus

Compare to: NEOSPORIN® + Pain Relief



\$7 | 1 oz

Product code

231

Waterproof adhesive bandages



\$9 | 100 count

Product code

384

Fitness devices

Fitbit® Charge**



\$150 | 1 count

Product code

434

Fitbit® Inspire**



\$100 | 1 count

Product code

523

Fitbit® Versa**



\$230 | 1 count

Product code

522

Pedometer



\$20 | 1 count

Product code

441

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Home medical

7-day pill box



\$9 | 1 count
Product code
257

Bed pan



\$10 | 1 count
Product code
524

Bedside stool with handle**



\$57 | 1 count
Product code
525

Blood pressure cuff – XL



\$27 | 1 count
Product code
591

Blood pressure home kit (manual pump w/stethoscope)**



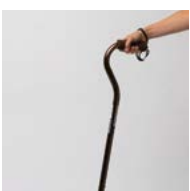
\$17 | 1 count
Product code
242

Cane for people with vision impairments**



\$20 | 1 count
Product code
526

Cane with offset handle**



\$20 | 1 count
Product code
527

Cloth face mask



\$14 | 3 count
Product code
486

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

CPAP memory foam pillow**



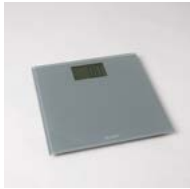
\$60 | 1 count
Product code
443

CPAP pillow fiber filled**



\$45 | 1 count
Product code
444

Digital bathroom scale**



\$24 | 1 count
Product code
247

Digital blood pressure monitor**



\$50 | 1 count
Product code
245

Digital hearing amplifier

Compare to: Clearon Hearing Amplifier



\$50 | 1 count
Product code
445

Disposable face mask



\$10 | 10 count
Product code
485

Electric heating pad – Standard**

Compare to: Sunbeam® Electric Heating Pad



\$30 | 1 count
Product code
244

Foam ring cushion

Compare to: Carex®



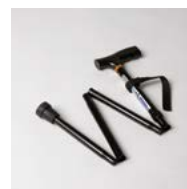
\$21 | 1 count
Product code
447

Foam roller



\$17 | 1 count
Product code
528

Folding cane**



\$18 | 1 count
Product code
529

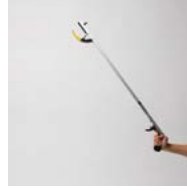
Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Food scale



\$20 | 1 count
Product code
530

Grabber reacher tool



\$15 | 1 count
Product code
531

Heating pad wrap for shoulder and neck**

Compare to: Sunbeam®



\$40 | 1 count
Product code
448

Humidifier, ultrasonic cool mist**

Compare to: Honeywell® Humidifier - Ultrasonic



\$50 | 1 count
Product code
449

Hypoallergenic pillow



\$25 | 1 count
Product code
450

Inhaler spacer



\$20 | 1 count
Product code
592

Lumbar cushion

Compare to: Carex®



\$25 | 1 count
Product code
451

Magnifying glass



\$13 | 1 count
Product code
446

Medical bracelet – Diabetes

Compare to: Medical Bracelet



\$21 | 1 count
Product code
452

Medical bracelet – Heart patient

Compare to: Medical Bracelet



\$21 | 1 count
Product code
453

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Medication disposal powder

Compare to: DisposeRx™



\$11 | 3 count
Product code
370

Medication lock

Compare to: Pillpod



\$22 | 1 count
Product code
458

Non-skid slipper socks



\$3 | 1 pair
Product code
532

Oral thermometer

Compare to: B-D® Oral Thermometer



\$7 | 1 count
Product code
048

Padded bedside fall mat**



\$65 | 1 count
Product code
533

Peak flow meter



\$18 | 1 count
Product code
455

Pill bottle opener with magnifying glass



\$7 | 1 count
Product code
456

Pill splitter & crusher



\$9 | 1 count
Product code
457

Plug-in LED night lights



\$8 | 2 count
Product code
419

Pulse oximeter**



\$50 | 1 count
Product code
309

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Quad cane large base – 300 lbs. capacity**



\$25 | 1 count
Product code
386

Quad cane small base – 300 lbs. capacity**



\$25 | 1 count
Product code
387

Resistance band, medium resistance

Compare to: Theraband®



\$9 | 1 count
Product code
534

Sock assistance device

Compare to: Sock assistance device



\$13 | 1 count
Product code
594

Talking blood pressure monitor**

Compare to: Omron®



\$75 | 1 count
Product code
460

Talking digital bathroom scale**



\$35 | 1 count
Product code
461

Talking ear and forehead thermometer**

Compare to: DualScan® Thermometer, Audio



\$30 | 1 count
Product code
462

Talking pulse oximeter**



\$60 | 1 count
Product code
593

Warm mist humidifier with steam inhaler**

Compare to: Crane



\$50 | 1 count
Product code
535

Warm mist steam inhaler pads

Compare to: Crane



\$13 | 12 count
Product code
536

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Weighted utensil set



\$40 | 1 count

Product code

463

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Incontinence

Absorbent underpads (disposable chux pads) 23" X 36"

Compare to: Protection Plus® Disposable Underpads
23" X 36"



\$15 | 20 count
Product code
256

Adult incontinence tab-style disposable briefs, extra absorbency – L

Compare to: FitRight® Disposable Briefs,
Extra Absorbency – L



\$17 | 20 count
Product code
394

Adult incontinence tab-style disposable briefs, extra absorbency – M

Compare to: FitRight® Disposable Briefs,
Extra Absorbency – M



\$17 | 20 count
Product code
395

Adult incontinence tab-style disposable briefs, extra absorbency – S

Compare to: FitRight® Disposable Briefs,
Extra Absorbency – S



\$17 | 20 count
Product code
396

Adult incontinence tab-style disposable briefs, extra absorbency – XL

Compare to: FitRight® Disposable Briefs,
Extra Absorbency – XL



\$17 | 20 count
Product code
397

Adult incontinence tab-style disposable briefs, extra absorbency – XXL

Compare to: FitRight® Disposable Briefs,
Extra Absorbency – XXL



\$17 | 20 count
Product code
398

Adult incontinence tab-style disposable briefs, ultra absorbency – L

Compare to: FitRight® Disposable Briefs,
Ultra Absorbency – L



\$17 | 20 count
Product code
399

Adult incontinence tab-style disposable briefs, ultra absorbency – M

Compare to: FitRight® Disposable Briefs,
Ultra Absorbency – M



\$17 | 20 count
Product code
400

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Adult incontinence tab-style disposable briefs, ultra absorbency – S

Compare to: FitRight® Disposable Briefs, Ultra Absorbency – S



\$17 | 20 count
Product code
401

Adult incontinence tab-style disposable briefs, ultra absorbency – XL

Compare to: FitRight® Disposable Briefs, Ultra Absorbency – XL



\$17 | 20 count
Product code
402

Adult incontinence tab-style disposable briefs, ultra absorbency – XXL

Compare to: FitRight® Disposable Briefs, Ultra Absorbency – XXL



\$17 | 20 count
Product code
403

Bladder control guards for men

Compare to: Fit Right® Active Bladder Guards for Men



\$14 | 52 count
Product code
366

Bladder control pad for women – Light

Compare to: FitRight



\$8 | 20 count
Product code
595

Bladder control pad for women – Maximum

Compare to: FitRight



\$8 | 10 count
Product code
597

Bladder control pad for women – Moderate

Compare to: FitRight



\$8 | 16 count
Product code
596

Bladder control pad for women – Ultimate

Compare to: FitRight



\$8 | 10 count
Product code
598

Diaper rash ointment

Compare to: Desitin® Ointment



\$8 | 2 oz
Product code
307

Disposable underpad 36" X 36"



\$35 | 50 count
Product code
537

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Extended wear underwear – L



\$18 | 15 count
Product code
538

Extended wear underwear – M



\$18 | 15 count
Product code
539

Extended wear underwear – S



\$22 | 30 count
Product code
540

Extended wear underwear – XL



\$18 | 15 count
Product code
541

Flushable cleansing cloths

Compare to: Cottonelle®



\$5 | 40 count
Product code
369

Incontinence underwear for men, heavy absorbency – L/XL

Compare to: FitRight



\$17 | 20 count
Product code
603

Incontinence underwear for men, heavy absorbency – SM/MD

Compare to: FitRight



\$17 | 20 count
Product code
602

Incontinence underwear for women, heavy absorbency – L/XL

Compare to: FitRight



\$17 | 20 count
Product code
601

Incontinence underwear for women, heavy absorbency – SM/MD

Compare to: FitRight



\$17 | 20 count
Product code
600

Incontinence unisex underwear, heavy absorbency – 2XL

Compare to: FitRight



\$19 | 20 count
Product code
604

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Panty liner – Long



\$8 | 40 count

Product code

599

Washable underpads



\$10 | 1 count

Product code

542

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Pain relievers

Acetaminophen 325 mg

Compare to: Tylenol® Regular Strength



\$7 | 100 count
Product code
294

Acetaminophen 500 mg

Compare to: Tylenol® Extra Strength



\$7 | 100 count
Product code
002

Acetaminophen 80 mg chewable

Compare to: Tylenol® Children's Chewable



\$7 | 30 count
Product code
020

Acetaminophen arthritis

Compare to: Tylenol Arthritis



\$8 | 24 count
Product code
605

Arthritis pain gel

Compare to: Voltaren Gel



\$15 | 3.53 oz
Product code
543

Aspirin low dose 81 mg EC

Compare to: Bayer® Adult Low Strength EC



\$6 | 120 count
Product code
016

Children's acetaminophen – Liquid

Compare to: Children's Tylenol®



\$7 | 4 oz
Product code
353

Cold and hot patches

Compare to: Icy Hot® Patch



\$8 | 5 count
Product code
213

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Enteric-coated aspirin 325 mg

Compare to: Ecotrin®



\$7 | 100 count
Product code
229

Headache formula – Aspirin/acetaminophen/caffeine

Compare to: Excedrin®



\$9 | 100 count
Product code
125

Ibuprofen 200 mg tablets

Compare to: Advil®



\$7 | 50 count
Product code
019

Ibuprofen suspension (children's)

Compare to: Children's Motrin®



\$8 | 4 oz
Product code
094

Lidocaine patch

Compare to: Salonpas® Lidocaine Gel Patches



\$10 | 6 count
Product code
365

Muscle rub

Compare to: BENGAY®



\$8 | 4 oz
Product code
046

Naproxen sodium 220 mg

Compare to: Aleve®



\$9 | 100 count
Product code
283

Roll-on muscle relief

Compare to: Biofreeze®



\$13 | 2.5 oz
Product code
344

Spray-on muscle relief†

Compare to: Biofreeze® Spray



\$13 | 4 oz
Product code
464

Topical analgesic cream – Capsicum cream 0.025%

Compare to: Zostrix® Cream



\$9 | 2 oz
Product code
119

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Personal care

Abreva® Cold Sore Treatment



\$28 | .07 oz
Product code
544

Aim® Toothpaste



\$6 | 5.5 oz
Product code
545

Battery-operated water jet**

Compare to: Interplak® Battery-Operated Water Jet



\$35 | 1 count
Product code
471

Battery-operated water jet tips

Compare to: Interplak® Battery-Operated Water Jet Tips



\$9 | 5 count
Product code
472

Bausch + Lomb Alaway® Antihistamine Eye Drops



\$15 | .34 oz
Product code
546

Bausch + Lomb Soothe® Lubricant Eye Drops, Hydration



\$15 | .5 oz
Product code
547

Biotene® Spray



\$11 | 1.5 oz
Product code
548

Biotene® Toothpaste



\$11 | 4.3 oz
Product code
549

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Bunion guard



\$9 | 1 count
Product code
465

Colgate® Toothpaste



\$6 | 4.0 oz
Product code
550

Contact lens solution

Compare to: Opti-Free® Replenish®



\$10 | 12 oz
Product code
551

Cotton swabs

Compare to: Q-Tips® Cotton Swabs



\$6 | 300 count
Product code
036

Crest® Toothpaste



\$7 | 5.4 oz
Product code
552

Dental floss, waxed



\$5 | 100 yards
Product code
224

Dental flossers



\$6 | 90 count
Product code
391

Denture adhesive

Compare to: Fixodent®



\$6 | 1.5 oz
Product code
225

Denture brush

Compare to: GUM® Denture Brush



\$6 | 1 count
Product code
392

Disposable gloves – Nonlatex

Compare to: Curad®



\$10 | 100 count
Product code
345

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Dry mouth oral rinse

Compare to: Biotene® Dry Mouth Oral Rinse



\$9 | 16 fl oz
Product code
393

Earwax removal drops

Compare to: Debrox® Earwax Removal Drops



\$7 | .5 fl oz
Product code
118

Effervescent denture tabs

Compare to: Efferdent®



\$9 | 90 count
Product code
319

Eye drops – Redness reliever

Compare to: Visine® Original



\$6 | .5 oz
Product code
219

Fixodent® Denture Adhesive



\$9 | 2.4 oz
Product code
553

Insect bite relief

Compare to: After Bite®



\$9 | .5 oz
Product code
388

Insect repellent

Compare to: Off® Deep Woods® Insect Repellent



\$11 | 6 oz
Product code
327

Interdental brush picks

Compare to: Gum®



\$6 | 275 count
Product code
554

Interdental gum brushes

Compare to: Gum®



\$7 | 10 count
Product code
555

Lubricant eye drops

Compare to: Refresh Optive® Lubricant Eye Drops



\$15 | .5 oz
Product code
356

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Lubricant eye drops (sterile)



\$7 | .5 oz
Product code
114

Lubricant eye gel

Compare to: GenTeal®



\$12 | .34 oz
Product code
346

Medicated foot powder

Compare to: Gold Bond® Medicated Foot Powder



\$6 | 4 oz
Product code
404

Medicated lip treatment squeeze tube – 2-pack

Compare to: Carmex®



\$6 | 2 count
Product code
414

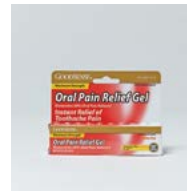
Moleskin



\$6 | 3 strips
Product code
473

Oral pain relief – Benzocaine 20%

Compare to: Orajel™ Maximum



\$7 | .5 oz
Product code
295

Pataday® Once Daily Relief



\$22 | 2.5 ml
Product code
556

Pataday® Twice Daily Relief



\$20 | 5 ml
Product code
557

Pepsodent® Toothpaste



\$5 | 5.5 oz
Product code
558

Preservative-free lubricant eye drops

Compare to: Refresh Optive® PF



\$15 | 30 count
Product code
405

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Rechargeable power toothbrush**



\$35 | 1 count
Product code
407

Rechargeable power toothbrush replacement heads



\$22 | 2 count
Product code
406

Reusable cold compress

Compare to: ACE™ Cold Compress



\$7 | 1 count
Product code
310

Sensodyne® Toothpaste



\$13 | 6 oz
Product code
606

Swimmer's ear solution

Compare to: Debrox® Swimmer's Ear Drying Drops



\$9 | 1 oz
Product code
559

Toothbrush



\$7 | 3 count
Product code
284

Toothpaste



\$8 | 2 count
Product code
285

Wart remover liquid

Compare to: Compound W® Max Strength



\$9 | 0.31 oz
Product code
296

Skin care

Allergy cream – Itch and pain relief

Compare to: Benadryl® Extra Strength Cream



\$6 | 1 oz
Product code
217

Aloe vera with lidocaine



\$10 | 20 oz
Product code
560

Calamine lotion



\$7 | 6 oz
Product code
037

Clotrimazole cream 1%

Compare to: Lotrimin AF®



\$7 | .5 oz
Product code
038

Diabetic skin relief

Compare to: Gold Bond® Ultimate Diabetics' Dry Skin Relief Hydrating Lotion



\$11 | 4.5 oz
Product code
408

Eczema moisturizing cream

Compare to: Aveeno® Active Naturals® Eczema Therapy Moisturizing Cream



\$13 | 5 oz
Product code
409

Hydrocortisone cream 1%

Compare to: Cortaid®



\$7 | 2 oz
Product code
322

Medicated callus remover

Compare to: Dr. Scholl's®



\$7 | 6 count
Product code
241

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Phytoplex calazime skin protectant



\$13 | 4 oz
Product code
561

Psoriasis medicated ointment



\$13 | 3.8 oz
Product code
410

Skin protectant paste



\$9 | 4 oz
Product code
562

Skin repair cream

Compare to: Remedy® Intensive Skin Therapy Skin Repair Cream



\$6 | 4 oz
Product code
563

Soothing oatmeal bath treatment

Compare to: Aveeno® Soothing Bath Treatment



\$10 | 8 count
Product code
411

Sunscreen SPF 30

Compare to: Coppertone® SPF 30



\$9 | 8 oz
Product code
306

Sunscreen SPF 50



\$9 | 8 oz
Product code
564

Tolnaftate 1% antifungal

Compare to: Tinactin® Cream



\$8 | 1 oz
Product code
218

Vitamin A&D ointment

Compare to: A&D® Original Ointment



\$8 | 4 oz
Product code
308

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Smoking cessation

Nicotine transdermal 14 mg patch^{††}



\$25 | 7 count
Product code
313

Nicotine transdermal 21 mg patch^{††}



\$25 | 7 count
Product code
314

Nicotine transdermal 7 mg patch^{††}



\$25 | 7 count
Product code
315

Stop smoking gum – 2 mg^{††}

Compare to: Nicorette® 2 mg gum



\$20 | 50 count
Product code
123

Stop smoking gum – 4 mg^{††}

Compare to: Nicorette® 4 mg gum



\$20 | 50 count
Product code
124

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Supports

Ankle support

Compare to: Futuro®



\$11 | 1 count
Product code
336

Arthritis gloves – L

Compare to: Vive Arthritis Gloves



\$18 | 1 pair
Product code
363

Arthritis gloves – M

Compare to: Vive Arthritis Gloves



\$18 | 1 pair
Product code
364

Arthritis gloves – S

Compare to: Vive Arthritis Gloves



\$18 | 1 pair
Product code
565

Back support elastic – One size fits most

Compare to: Futuro®



\$25 | 1 count
Product code
337

Back support with pulley system – L/XL



\$18 | 1 count
Product code
566

Back support with pulley system – S/M



\$18 | 1 count
Product code
567

Back support with pulley system – XXL



\$18 | 1 count
Product code
568

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Carpal tunnel night brace

Compare to: Futuro® Carpal Tunnel Night Brace



\$23 | 1 count
Product code
442

Elbow support

Compare to: Futuro®



\$10 | 1 count
Product code
339

Knee support with stays – L

Compare to: Futuro®



\$15 | 1 count
Product code
340

Knee support with stays – M

Compare to: Futuro®



\$15 | 1 count
Product code
341

Knee support with stays – S

Compare to: Futuro®



\$15 | 1 count
Product code
342

Knee support with stays – XL

Compare to: Futuro®



\$15 | 1 count
Product code
357

Plantar fasciitis relief sleeve



\$12 | 1 pair
Product code
459

Wrist support

Compare to: Futuro®



\$15 | 1 count
Product code
343

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Vitamins, minerals and supplements

Almebex Plus B-12



\$27 | 473 ml
Product code
250

Antioxidant tablets



\$8 | 60 count
Product code
297

Bausch + Lomb PreserVision® AREDS 2 chewables



\$25 | 60 count
Product code
569

Biotin gummies

Compare to: Vitafusion™



\$12 | 100 count
Product code
475

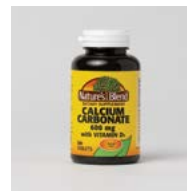
Calcium + vitamin D gummies

Compare to: Nature's Way® Alive!®



\$12 | 60 count
Product code
476

Calcium carbonate with vitamin D 600 mg/400 IU tab



\$11 | 100 count
Product code
570

Calcium citrate + vitamin D

Compare to: Citracal® Caplets+D



\$7 | 60 count
Product code
109

Chewable calcium with vitamin D

Compare to: Caltrate® 600 + D Plus Minerals Chewable



\$9 | 60 count
Product code
248

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Coenzyme Q-10 100 mg



\$12 | 30 count
Product code
367

Coenzyme Q-10 30 mg



\$10 | 30 count
Product code
902

Complete senior vitamins and minerals

Compare to: Centrum® Silver



\$10 | 60 count
Product code
063

Daily multivitamin and mineral

Compare to: Centrum®



\$10 | 130 count
Product code
011

Elderberry Gummies

Compare to: VitaJoy



\$12 | 60 count
Product code
608

Ensure® Nutrition Shake, chocolate, 8 oz



\$55 | 24 count
Product code
571

Ensure® Nutrition Shake, vanilla, 8 oz



\$55 | 24 count
Product code
577

Eye care vitamins

Compare to: Ocuvite® Extra



\$9 | 36 count
Product code
907

Ferrous sulfate 5 gr

Compare to: Feosol® Original



\$8 | 100 count
Product code
298

Flaxseed oil 1000 mg softgels

Compare to: Flaxseed oil



\$10 | 90 count
Product code
477

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Folic acid 800 mcg



\$7 | 100 count
Product code
240

Food and beverage thickener

Compare to: Thick-It® Food and Beverage Thickener



\$8 | 10 oz
Product code
572

Ginseng Extract, 200mg



\$15 | 60 count
Product code
609

Glucerna® Diabetes Nutrition Shake, chocolate, 8 oz



\$55 | 24 count
Product code
573

Glucerna® Diabetes Nutrition Shake, vanilla, 8 oz



\$55 | 24 count
Product code
578

Glucosamine chondroitin triple strength



\$25 | 100 count
Product code
412

Gummy multivitamin



\$12 | 120 count
Product code
299

Gummy vitamin C 250 mg



\$11 | 100 count
Product code
300

Gummy vitamin D 2000 IU



\$11 | 120 count
Product code
301

Immune support chewable tablets

Compare to: Airborne®



\$9 | 32 count
Product code
474

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Liquid iron formulation 220 mg/5 ml



\$9 | 16 oz
Product code
246

Magnesium oxide 400 mg

Compare to: Mag-Ox® 400 mg



\$9 | 120 count
Product code
302

Melatonin 5 mg



\$8 | 100 count
Product code
278

Melatonin gummies, 5 mg

Compare to: VitaJoy®



\$12 | 120 count
Product code
479

Omega-3 fish oil 1000 mg



\$10 | 90 count
Product code
413

One daily men's multivitamin

Compare to: One-A-Day Men's®



\$8 | 60 count
Product code
316

One daily women's multivitamin

Compare to: One-A-Day Women's®



\$8 | 60 count
Product code
107

Organic sulfur MSM 1000 mg



\$9 | 90 count
Product code
317

Papaya Enzyme



\$10 | 100 count
Product code
610

Potassium gluconate 595 mg



\$7 | 100 count
Product code
303

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Probiotic



\$18 | 30 count
Product code
607

Rena-vite vitamins



\$15 | 100 count
Product code
481

Timed release niacin 500 mg



\$9 | 100 count
Product code
909

Vitamin B-Complex gummies

Compare to: Vitafusion™



\$12 | 70 count
Product code
482

Vitamin B-Complex sublingual



\$8 | 60 count
Product code
280

Vitamin B-Complex with B12



\$8 | 100 count
Product code
903

Vitamin B12 1000 mcg



\$8 | 100 count
Product code
238

Vitamin B12 500 mcg tab



\$7 | 100 count
Product code
574

Vitamin B12 5000 mcg sublingual



\$8 | 30 count
Product code
279

Vitamin C 500 mg



\$7 | 100 count
Product code
010

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Vitamin D 1000 IU



\$8 | 100 count
Product code
209

Vitamin D 50,000 IU



\$20 | 12 count
Product code
483

Vitamin D 5000 IU



\$9 | 100 count
Product code
239

Vitamin D3 2000 IU



\$11 | 240 count
Product code
576

Vitamin E 400 IU synthetic



\$10 | 100 count
Product code
012

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Women's health

Clotrimazole 1% vaginal cream

Compare to: Gyne-Lotrimin® 45 gm



\$9 | 1.5 oz

Product code
041

Miconazole 3

Compare to: Monistat® 3 Combo Pack



\$13 | 3-day supply

Product code
304

Urinary pain relief

Compare to: AZO Urinary Pain Relief®



\$8 | 30 count

Product code
326

Urinary tract infection test strips

Compare to: AZO Urinary Tract Infection Test Strips®



\$14 | 3 count

Product code
484

Vaginal moisturizer

Compare to: Replens Vaginal Moisturizer



\$21 | 8 count

Product code
611

*Sale of products containing dextromethorphan are prohibited to members under the age of 18.
Limit quantity of two per order.

**Limit one per plan year. Prior to purchase, the enrollees are strongly encouraged to have a conversation with their personal provider about the appropriateness of this OTC item.

†Product cannot be shipped to P.O. Boxes, Alaska, Hawaii or Puerto Rico.

††Sale of products containing nicotine are prohibited to members under the age of 21.

Note: The products you receive may look different from the images shown in this catalog. The packaging may change, but the active ingredients in the products will remain the same.

Get your questions answered



By phone

844-330-7780 (TTY 711), Monday - Friday, 8 a.m. - 11 p.m. and Saturday, 8 a.m. - 6:30 p.m., Eastern time.

OTC items may only be purchased for the plan enrollee. It is prohibited to purchase OTC items for family members and friends. Purchase of covered OTC products made under emergency circumstances may be eligible for reimbursement when the benefit allowance is available.

The following items are not covered under this OTC benefit (non-eligible items): baby items, contraceptives, convenience (non-medical items), cosmetics and food supplements.

An allowance amount is only available if your plan offers the OTC service as a benefit.

Call the pharmacy at **844-330-7780 (TTY 711)** if you have questions about your order or about how to use this benefit, Monday - Friday, 8 a.m. - 11 p.m. and Saturday, 8 a.m. - 6:30 p.m., Eastern time.

IMPORTANT! At Denver Health Medical Plan, Inc., hereinafter referred to as “DHMP,” it is important you are treated fairly. DHMP complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. DHMP does not exclude people or treat them differently because of race, color, national origin, age, disability, sex, health status, or need for health care services. If you believe that you have been discriminated against by DHMP, there are ways to get help.

You can file a complaint, also known as a grievance, with Denver Health Medical Plan, Inc.

Denver Health Medical Plan, Inc.

Attn: Grievance and Appeals Department.

938 Bannock St, Mail Code 6000

Denver CO 80204

If you need help filing a grievance, call 303-602-2261 (TTY 711). Hours of operation are 8 a.m. – 5 p.m., Monday through Friday. You may always leave a voicemail after hours, Saturdays, Sundays and holidays and we will return your call within one business day.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019 (TDD 800-537-7697).

Complaint forms are available at <https://www.hhs.gov/ocr/office/fle/index.html>. DHMP provides free auxiliary aids and services, such as qualified sign language interpreters and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.

Remember, keep this catalog

You'll need it to look up health and wellness products you want to order

Notes

