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During which month would you like to receive this order?

If a month is not selected, your order will be processed the month your request is received.

PAYMENT INFORMATION (if applicable)

If your total order is less than your plan's allowance, you DO NOT need to include payment and you will receive the items you ordered. If your order exceeds your plan's allowance, please enter your credit card information below to pay the remaining amount due. Failure to submit payment in full will lead to items being cancelled to bring your order total at or below your benefit allowance. Please be sure to provide your payment information each time you order over your allowance amount.

Please do not send cash.

To pay by credit card, please complete the following:

Credit/Debit Card #

Exp. Date

Cardholder First Name

Cardholder Last Name

Cardholder Signature:

Orders will be shipped to your home by FedEx, UPS or the US Postal Service at no extra charge to you. Please allow 10 to 14 business days for processing from the time the pharmacy receives your order. **Orders may be split into multiple shipments.** You'll receive a generic comparable to the name-brand product. This product list is subject to change. If a product is unavailable or not in stock, it may be substituted for a similar product at no additional charge. The brand name product may also be sent. The pharmacy reserves the right to limit the quantities of OTC medications and supplies dispensed. Please check with your healthcare provider before taking OTC medicines. Some items may vary depending on manufacturer (for example: caplets, tablets, capsules or soft gels may be substituted for one another). Returns or refunds are not accepted for items that were properly dispensed. H5608_OTCFORM_C



ID# (from your member ID card)	Date of birth	



First name

Member Rx

Last name

MI

PRODUCT SELECTION

*Write in the quantity of the product you would like to receive, not the package size listed in catalog.

	Product code	Product name Que	antity*	Price
Ex	ample: 016	Aspirin Low Dose 81mg EC	1	\$6
1	OTC		-	
2	OTC		_	
3	OTC		-	
4	OTC		-	
5	OTC		-	
6	OTC		-	
7	OTC		-	
8	OTC		-	
9	OTC		-	
10	OTC		-	
11	OTC		-	
12	OTC		-	
13	OTC		-	
14	OTC		-	
15	OTC		-	
To order by mail, send the completed product order form page along with credit card information (if applicable) to: P.O. Box 1197 Cincinnati, OH 45201-1197			t \$	
			\$	
		45201-1197 Total remaining amount of		

Balances higher than the allowance amount will have sales tax applied

2022 Over-the-Counter (OTC) Health and Wellness Product Order Form

You may need over-the-counter (OTC) health and wellness products, but they may be hard to budget for. To help, your Elevate Medicare Advantage Plan offers an OTC benefit that allows you to buy some of these products and have them shipped to your home.

How to place your order



By mail or fax

Due to the time it takes to receive your request by mail, we ask you to allow extra time when placing your order. Submit your order <u>before</u> the last week of the quarter (March, June, September and December).

Mail your order form to:

P.O. Box 1197 Cincinnati, OH 45201-1197

or fax the order form pages to 1-800-379-7617



By phone:

844-330-7780 (TTY: **711**) Monday - Friday, 6 a.m. - 9 p.m. and Saturday, 6 a.m. - 4:30 p.m., Mountain Time.

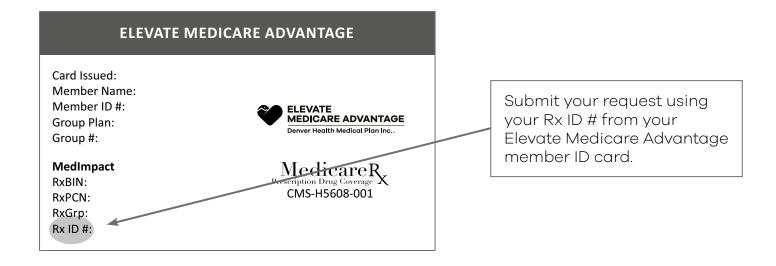
Using your OTC Account



If your order goes over your allowance, please include your check, money order or enter your credit card information to pay the left-over amount due. Balances higher than the allowance amount will include sales tax. **Failure to submit payment in full will lead to items being cancelled to bring your order total at or below your benefit allowance. Please be sure to provide your payment information each time you order over your allowance amount.**

This benefit does not include a rollover allowance, your allowance will need to be used within each quarter—any unused allowance will not roll over.

You will need to provide your Rx ID# when you fill out your order form. The Rx ID# can be found on your Member ID card.



*Sale of products containing Dextromethorphan are prohibited to members under the age of 18. Limit quantity of two per order.

**Limit one per plan year. Prior to purchase, the enrollee is strongly encouraged to have a conversation with their personal provider about the appropriateness of this OTC item. +Product cannot be shipped to P.O. Boxes, Alaska, Hawaii or Puerto Rico ++ Sale of products containing nicotine are prohibited to members under the age of 21.

OTC items may only be purchased for the plan enrollee. It is prohibited to purchase OTC items for family members and friends. Purchase of covered OTC products made under emergency circumstances may be eligible for reimbursement when the benefit allowance is available. Returns or refunds are not accepted for items that were properly dispensed.

The following items are not covered under this OTC benefit (non-eligible items): Baby items, Contraceptives, Convenience (non-medical items), Cosmetics and Food Supplements.

The OTC benefit is only available to our Elevate Medicare Advantage members. Call **844-330-7780** (TTY: **711**) if you have questions about your order or about how to use this benefit, Monday - Friday, 6 a.m. - 9 p.m. and Saturday, 6 a.m. - 4:30 p.m., Mountain Time.