



Electronic Data Interchange (EDI) Platform Provider Alert: Exciting News to Share!

WHAT: Denver Health Medical Plan, Inc. (DHMP) is excited to share that our EDI gateway solution has been implemented. As we communicated in a previous provider newsletter, DHMP implemented this gateway solution to better serve our partners.

WHEN: DHMP went live with its EDI gateway solution on November 21, 2021.

WHY: The enhanced gateway will:

- » Ensure a compliant HIPAA/EDI process
- » Minimize processing delays
- » Increase first pass rates

FREQUENTLY ASKED QUESTIONS (FAQ):

Will I have to do anything different?

No; continue to submit claims as you do today. However, you will need to review your transaction reports from your clearing house because it will provide almost immediate responses to claims that are not being accepted.

How will I benefit from this enhancement?

- » Minimize processing delays
- » Increase first pass rates
- » Ensure compliance HIPAA/EDI process

What if I have questions?

If you have questions regarding EDI, please first contact your clearing house. You can also find EDI resources on the DHMP website at denverhealthmedicalplan.org/providers.

Stay tuned for additional communication on this topic!