



Member Portal Guide

Denver Health Medical Plan Member Portal

The Denver Health Medical Plan Provider Portal is a resource to provide quick and convenient access to:

- Benefits and Eligibility
- Claim Information
- Requesting IDs
- And more!



1

QUICK LINKS

> CLAIMS

2

> BENEFITS AND ELIGIBILITY

3

> ID CARDS

4

> SECURE MESSAGES

Welcome to your Member Portal

VISIT OUR COVID-19 INFORMATION CENTER

[VIEW RESOURCES](#)

FIND A PROVIDER

Search providers

Distance

[SEARCH PROVIDERS](#)

GET YOUR FLU SHOT TODAY

We're partnering with your employer to keep you protected this year.



[FIND A PHARMACY](#)

PRINT OR REQUEST ID CARDS



[VISIT ID CARDS](#)

Logging in will bring users to the landing page, providing quick access to portal functions.

1

Search for claims and their status.

2

Review eligibility and benefits.

3

Request a new ID Card.

4

View the message inbox.

[Authorizations](#)[ID Card Request](#)[Claims Search](#)[Benefits and Eligibility](#)

CLAIM STATUS SEARCH CRITERIA

PATIENT STATUS

CLAIM STATUS SEARCH RESULTS FOR

VIEW EOB	CLAIM NUMBER	DATE OF SERVICE	PROVIDER	TOTAL BILLED	TOTAL PATIENT RESPONSIBILITY	TOTAL PAID	STATUS
Not Available	21056E	<input type="text" value="2021"/>	DENVER HEALTH EASTSIDE FAMILY HEALTH CENTER	\$893	\$35.68	\$1	Paid
Not Available	21068E	<input type="text" value="2021"/>	DENVER HEALTH EASTSIDE FAMILY HEALTH CENTER	\$893.34	\$0.00	\$0.00	Paid
Not Available	20357Q	<input type="text" value="2020"/>	IFANTIDES, CRISTOS	\$168.39	\$0.00	\$0.00	Paid
Not Available	20357Q	<input type="text" value="2020"/>	DENVER HEALTH EASTSIDE FAMILY HEALTH CENTER	\$1,312.90	\$0.00	\$0.00	Paid

Selecting Claims will all the user to view claims for services they received, review the claim status and see how much the member may be responsible for.

1

This is the claim number. Clicking this link will provide more detail about the individual claim.

2

This is the date on which the services were provided.

3

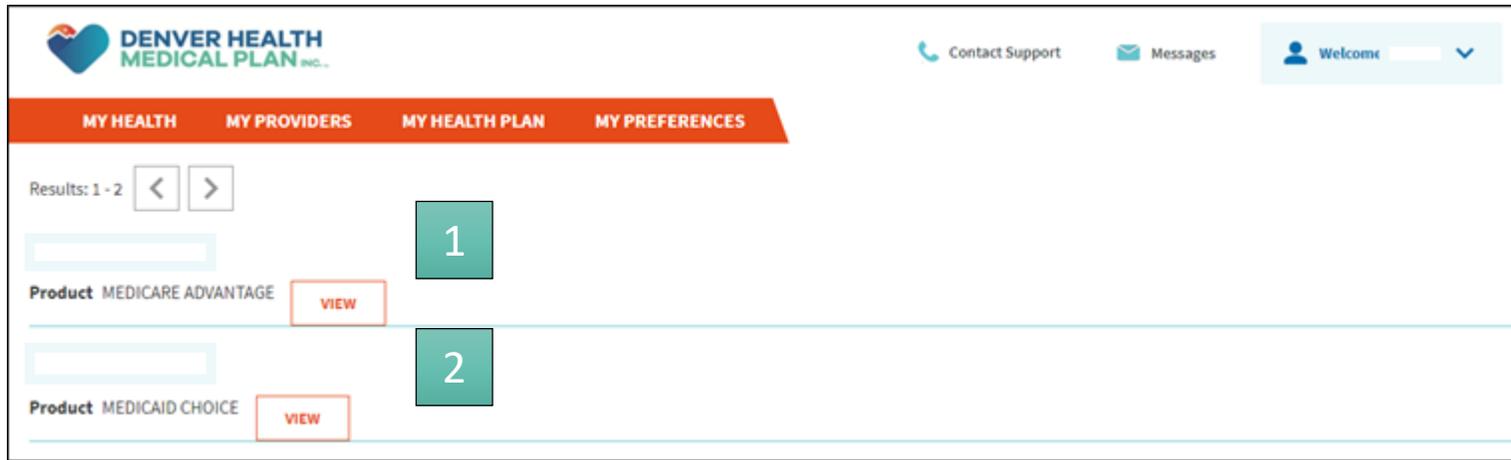
This is the name of the provider that performed the service.

4

The total amount of the claim the member will be responsible for.

5

The claim's payment status.



Selecting Benefits and Eligibility will show the user active plans with Denver Health Medical plan.

1

Clicking on “View” will show more details including: member demographics, plan information, dependents on the plan, benefit information and how much has been paid towards deductibles and max out-of-pocket limits.

2

If the member is on two different plan, both will be displayed.

3

This page can also be accessed under My Health Plan and Benefits and Eligibility.

3



BENEFITS AND ELIGIBILITY AS OF 14 MAY 2021

[Download PDF](#)

1

Address

DOB

Gender M

Member ID

Medicare ID

Phone

1

View their demographic information.

2

Request a new ID card or print a temporary card.

2

[REQUEST ID CARD](#)[PRINT ID CARD](#)

3

BENEFIT PLAN INFORMATION

[Benefit Documents](#)

Carrier : Denver Health Medical Plan	Status : Active Plan
Product : MEDICARE ADVANTAGE	Relationship : Self
Group : (SPC0000000016)	Start Date : 1 Jan 2021
Division : SPC0000000016	End Date : 31 Dec 2078
Benefit Plan : BPL00000000018 - Medicare Choice HMO SNP	Enrollment Origination Date :
	Renewal Date :
	Group Benefit Effective : 1 Jan 2011

4

3

View current plan information.

4

Access important documents and links.

DENVER HEALTH MEDICAL PLAN INC.

 Contact Support Messages Welcome

MY PROVIDERS MY HEALTH PLAN MY PREFERENCES

Authorizations

SEARCH REQUESTS

ID Card Request
 Claims Search
 Benefits and Eligibility

Collapse Search

1 Requesting Provider Servicing Provider

2 Request Number 3 Date Range

4 Requested Service Status

Outpatient Admission Approved Denied In Progress

SEARCH REQUESTS

No records available.

By going to Authorizations under My Health Plan the member can view or search for Prior Authorization and their status. Searches can be conducted with the following information:

1

The Requesting Provider that put in the authorization.

2

The Authorization number if known.

3

The Date Range for the Date of Service

4

The Status of the Authorization.