



## *EDI Platform Provider Alert: Exciting News to Share!*

**WHAT:** Denver Health Medical Plan, Inc. (DHMP), is excited to share that we will be implementing an enhanced EDI gateway solution to better serve our partners.

**WHEN:** DHMP will have the gateway up and running by the end of this year. We will send additional communication on the go-live date.

**WHY:** The enhanced gateway will:

- » Ensure a compliant HIPAA/EDI process
- » Minimize processing delays
- » Increase first pass rates

### **FREQUENTLY ASKED QUESTIONS (FAQ):**

*Will I have to do anything different?*

No; continue to submit claims as you do today. However, you will need to review your transaction reports from your clearing house because it will provide almost immediate responses to claims that are not being accepted.

*How will I benefit from this enhancement?*

- » Minimize processing delays
- » Increase first pass rates
- » Ensure compliance HIPAA/EDI process

**Stay tuned for additional communication on this topic!**