



Utilization Management: How providers can obtain UM criteria

Denver Health Medical Plan, Inc. (DHMP) considers the member's medical needs by using established health care guidelines based on medical evidence and state regulations to determine the appropriate frequency and/or quantity of the service(s) requested. The DHMP Physician Reviewer reviews all requests that do not meet these criteria. The Physician Reviewer consults as needed with specialist physicians experienced in the requested type of care.

The criteria used to make a decision are available, upon request, at no cost to the member, practitioner or provider. To get a copy of specific criteria, call DHMP Health Plan Services at 303-602-2100.