



Notification of CHP+ SMCN Changes

NOTIFICATION OF CHANGES: Effective July 1, 2021

Child Health Plan Plus (CHP+) - State Managed Care Network (SMCN):

The State Managed Care Network will no longer be used for the delivery of health care services. All CHP+ eligible members will be automatically enrolled into a CHP+ Managed Care Organization (MCO). This change ensures members have access to coordinated care and support right away. As a result, providers who do not have an active contract with Denver Health Medical Plan, Inc. (DHMP) may not be eligible for reimbursement for services delivered to DHMP CHP+ members after June 30, 2021.

What is the State Managed Care Network (SMCN)?

The CHP+ State Managed Care Network (SMCN) currently covers pregnant women, Presumptively Eligible (PE) members and CHP+ members under the age of 19 before they are enrolled in a CHP+ health plan (through June 30, 2021). The SMCN supports a statewide network of providers to make sure members can access health care services.

Action Needed:

- » Colorado Access will continue to pay claims for the SMCN for dates of service through June 30, 2021. Colorado Access will stop processing and paying claims for the SMCN for dates of service beginning on July 1, 2021. SMCN contracted providers should continue to see members through June 30, 2021.
- » SMCN providers must submit all claims with dates of service through June 30, 2021 to Colorado Access for adjudication in accordance with timely filing requirements.
- » Providers not currently contracted with a Managed Care Organization (MCO), should contact CHP+ MCOs to begin the contracting process to be eligible for reimbursement for providing health care services to CHP+ members beginning July 1, 2021.
- » Providers must verify eligibility in the State provider portal to ensure you are billing the correct provider: <https://colorado-hcp-portal.xco.dcs-usps.com/hcp/provider/Home/tabid/135/Default.aspx>
 - CHP+ Prior Authorization Requests (PAR) may apply and should be verified by contacting the MCO.
- » For more information about CHP+ contracting, please reach out to:

CHP+ Managed Care Organization (MCO)	Contact Information
Colorado Access	ProviderRelations@coaccess.com
Denver Health Medical Plan	303-602-2100

What does this mean for the member?

If a member has health care coverage through CHP+ on July 1, 2021, they may have a new health plan for their CHP+ coverage. If their health plan changes, it will happen automatically. Members enrolled in a new health plan will receive care through their new health plan. All members that are part of this transition will be considered new members to the plan and will have 90 days to contact Health First Colorado to request a change of their CHP+ plan.

Are benefits changing?

No, the benefits members have through their CHP+ coverage are not changing.

Can a prenatal member keep seeing their current provider?

If a member is in their second or third trimester, or have delivered their baby, the member will be able to continue seeing their current provider through the end of their CHP+ eligibility (60 days after the last day of the month in which the pregnancy has ended). If the member is in their first trimester, their health plan will help them choose an in-network provider.