



DHMP's Annual Affirmative Statement About Incentives

Denver Health Medical Plan, Inc. (DHMP) has a Utilization Management (UM) program to ensure that members have access to quality health care. The program utilizes a team of health care professionals to evaluate the medical necessity of the services by using nationally-recognized, evidence-based clinical guidelines and community standards. The decisions are based on the appropriateness of care and services available to members within their contracted benefits.

DHMP AFFIRMS THE FOLLOWING UM PROGRAM PRACTICES:

- » UM decision-making is based only on the appropriateness of the care and services requested and the existing coverage and benefits available to the member;
- » UM staff or other individuals are not rewarded or otherwise incentivized to issue denials of coverage or services; and,
- » UM decision-making staff members do not receive financial incentives that encourage decisions resulting in underutilization or barriers to care and service.

Please contact DHMP's Medical Management or Compliance Department at 1-800-700-8140 if you have any questions regarding the program and its practices.