

## **You may be able to get a temporary supply**

Under certain circumstances, the plan can offer a temporary supply of a drug to you when your drug is not on the Drug List or when it is restricted in some way. Doing this gives you time to talk with your provider about the change in coverage and figure out what to do.

To be eligible for a temporary supply, you must meet the two requirements below:

**1. The change to your drug coverage must be one of the following types of changes:**

The drug you have been taking is **no longer on the plan's Drug List**.

-- or -- the drug you have been taking is **now restricted in some way** (Section 4 in this chapter tells about restrictions).

**2. You must be in one of the situations described below:**

**For those members who are new or who were in the plan last year and aren't in a long-term care (LTC) facility:**

We will cover a temporary supply of your drug **during the first 90 days of your membership in the plan if you were new and during the first 90 days of the calendar year if you were in the plan last year**. This temporary supply will be for a maximum of 31-day supply. If your prescription is written for fewer days, we will allow multiple fills to provide up to a maximum of a 31-day supply of medication. The prescription must be filled at a network pharmacy.

**For those members who are new or who were in the plan last year and reside in a long-term care (LTC) facility:**

We will cover a temporary supply of your drug **during the first 90 days of your membership in the plan if you are new and during the first 90 days of the calendar year if you were in the plan last year**. The total supply will be for a maximum of 91-day supply. If your prescription is written for fewer days, we will allow multiple fills to provide up to a maximum of 91-days of medication. (Please note that the long-term care pharmacy may provide the drug in smaller amounts at a time to prevent waste.)

**For those members who have been in the plan for more than 90 days and reside in a long-term care facility (LTC) and need a supply right away:**

We will cover one 31-day supply of a particular drug, or less if your prescription is written for fewer days. This is in addition to the above long-term care transition supply.

**For those members who have been in the plan for more than 90 days and experience a level of care change, such as being admitted to a long term care facility:**

We will cover one 31-day supply, or less if your prescription is written for fewer days of a non-formulary Part D drug.

**For those members who have been in the plan for more than 90 days and experience a level of care change, such as being discharged from a long term care facility:**

We will cover a temporary supply of your drug for a maximum of a 30-day supply, or less if your prescription is written for fewer days.

To ask for a temporary supply, call Member Services at 1-877-956-2111. TTY users call 711. Our hours of operation are 8 a.m. - 8 p.m. seven days a week.

During the time when you are getting a temporary supply of a drug, you should talk with your provider to decide what to do when your temporary supply runs out. You can either switch to a different drug covered by the plan or ask the plan to make an exception for you and cover your current drug. The sections below tell you more about these options.