



## Specialty Medication Delivery

The MedImpact Direct Specialty program provides access to specialty drugs for chronic and complex conditions. "Specialty medications" are more complex, and are often used to treat conditions such as cancer, hepatitis C, hemophilia, multiple sclerosis, and rheumatoid arthritis.

Whether this medicine is new for you, or if you have been taking it for a while, the dispensing pharmacy will help you get the most from your medicine.

## Through MedImpact Direct Specialty Program, you will receive:

- Help from patient care representatives who are knowledgeable about therapy and your health plan's coverage criteria
- Copay assistance information, if available
- Free and reliable standard medication shipment with confirmation delivery
- 24-hour access to highly trained nurses and pharmacists that offer disease-specific clinical support
- Patient and caregiver education materials and supportive phone calls
- Multilingual translation services
- Personalized refill program



If you have questions regarding the MedImpact Direct Specialty program, call toll-free:

**(877) 391-1103**

For questions regarding your medication, please call the number on your prescription label.

See more information anytime at:  
**[www.medimpactdirect.com](http://www.medimpactdirect.com)**

or email us at:  
**[specialtyhub@medimpactdirect.com](mailto:specialtyhub@medimpactdirect.com)**

(For security and privacy reasons, please do not include personal health information.)

# MedImpact Direct Specialty™

Welcome to Convenience!

Easy.  
Convenient.  
Custom Prescription Delivery.



## MedImpact Direct Specialty™

8150 S. Kyrene Road, First Floor  
Phoenix, AZ 85284

# Your Specialty Medications



## How do I get started?

You don't need to do anything to get started. We will work directly with your prescriber.

## What happens next?

One of our carefully selected dispensing pharmacies will reach out to you. They will call you to start therapy and will help you manage your condition at no extra charge. Patient-focused care teams are available any time, day or night.

## Personalized Support

You will receive personalized patient support throughout your therapy. Our pharmacies' clinical staff are available to help you 24 hours a day, seven days a week.

Care teams include pharmacists and nurses who will help you understand your therapy. Together with your prescriber, care teams will help coordinate your therapy, and will provide you with clinical support to be sure you get the most from your medication. They can answer questions about how to take your medication or help with managing side effects. They will also help you with your benefit, and will help with financial support services when available.

## Patient-Focused Dispensing and Delivery

Our pharmacies provide free standard shipping. Shipping times will vary, depending on the medication. The pharmacy will ship your medication to you or your prescriber, depending on who is administering your medication. If your prescriber administers your medication in their office, it will be shipped directly to your prescriber. If you or your home care professional administer the medication, it will be shipped to you in private packaging that doesn't indicate what is in the box.

## Questions?

MedImpact Direct Specialty is proud to be your source for specialty medications. Our goal is to help make getting your prescriptions easier than ever. For more information on the program, please call **877-391-1103** or email us at **specialtyhub@medimpactdirect.com**.